



Contact details

Our office is at:
Old Bank Business Centre,
Church Street,
WS10 8DU

T: 01902 937310

E:

WolverhamptonSTARservice@barnardos.org.uk

If you think that we are doing a good job, or if we are getting something wrong, or if you want to speak to our manager, Laura, about anything you can contact her.

Her email address is
laura.colley@barnardos.org.uk

Your worker's name is:

Their number is:



www.barnardos.org.uk

Barnardo's Registered Charity Nos. 216250 and SC037605



Wolverhampton Star Service

What you need to know
about us and how we
work...

Incredible things
happen when we
believe in children.

**Believe in
children**
 **Barnardo's**

Who are we?

Barnardo's Wolverhampton Star service provides a safe space for children, young people and their families to talk, tell their stories, solve problems and build resilience.

You might be referred by somebody you already work with or know, who is concerned about you, for example your social worker.

You are the expert in your own life and we want to work with your strengths and what's important to you.



What do we do?

We are here to give you space to think and talk. We know it might feel strange to talk to your worker straight away when we don't know each other. We won't make you talk about anything you don't want to and we'll spend time getting to know each other when we start working together.

We keep information about you and our work together – you can see this at any time. We give your social worker a monthly update to say when we have met.

If we are worried about your safety we would share that with your social worker as well to make sure that we are helping to keep you safe.

Barnardo's Wolverhampton Star service is here to support you in the way that works for you. If talking doesn't feel comfortable we can use art or other ways of connecting and expressing yourself.



We can talk about the things that are important to you which may include:

- * Your life
- * How you feel - all of your feelings
- * How to cope with tricky feelings
- * Things you are good at
- * Things you want to get better at
- * Family and friendships

We can also help you to tell other people, like your family, school or social worker how you feel and work with them to help if you would like things to change.
