

August 2024

## **WARWICKSHIRE**

SEND Information Advice and Support Service

### **SERVICE UPDATE**

Over the last 12 months, we have helped over 1,600 families through our Helpline. When parents, carers, or young people needed more help, our skilled Caseworkers were there to offer continued support.

Earlier this year, two new
Caseworkers joined the team.
This has reduced our wait
times; it now takes 3-5
working days to speak to an
Advisor.

Both new Caseworkers work all year round to support

families.









# DROP IN SESSIONS

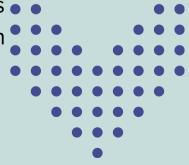
Parents, carers, and young people can talk to our trained advisors about SEND queries. This includes things like SEND processes, exclusions, appeals, and complaints. Our help is free, private, and fair.

To find out when and where we are, check the timetable over the page or visit our website.





SENDIAS and Barnardo's have new logos. You can use these to update websites and school SEND Reports.



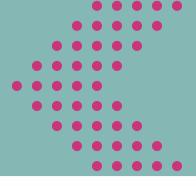




WWW.WARWICKSHIRESENDIASS.CO.UK



# 'Drop-in' service for Warwickshire families



#### No appointment necessary!

We offer free, impartial SEND information, advice and support for young people or parents/ carers of children who have or may have special educational needs and disabilities.

SENDIAS Advisors are now available to see you at your local Children and Family Centres on the dates and times below.

### **HELPLINE FEEDBACK**

They pointed me in the right direction when I didn't know where to turn

"I wouldn't have known where to start without the help I got"

> "They gave me the information I needed that I couldn't find anywhere else"

"SENDIAS advice helped me to look at my options **Bedworth** 

St Michael's Children & Family Centre

17th Sep - 10am-2pm 12th Nov - 10am-2pm

North Warwickshire

Atherstone Children & Family Centre

9th Sep - 10am-1pm 4th Nov - 10am-2pm

Nuneaton

Camphill Children & Family Centre

10th Oct - 9.30am-12.30pm 5th Dec - 9.30am-12.30pm

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Rugby

Boughton Leigh Children & Family Centre

15th Oct - 9.30am-1.30pm

10th Dec - 9.30am-1.30pm

**Stratford** 

Stratford Children & Family Centre

23rd Sep - 9.30am-12.30pm

18th Nov - 9.30am-12.30pm

Warwick

Westgate Children & Family Centre

30th Sep - 12.30pm-3.30pm

25th Nov - 12.30pm-3.30pm



