

Warwickshire

SEND Information, Advice and Support (SENDIAS)

WE PROVIDE INFORMATION AND ADVICE ABOUT:

- How SEND needs are identified and met
- SEND support available in schools, early years and post 16 settings
- Education, Health and Care Plans
- Funding arrangements including personal budgets
- Understanding professional reports
- Understanding and applying the law and local policy related to SEND
- Exclusions
- Mediation
- SEN Tribunal
- SEND Local Offer
- Local and national Services

The Service is not able to advocate on behalf of a family. We provide information and advice to families with children and young people with special educational needs and disabilities (SEND) at any point in their journey, including children who do not have a diagnosis.

Warwickshire Special Educational Needs and Disabilities (SEND) Information, Advice and Support (SENDIAS) offers free, impartial and confidential advice and information direct to:

- Young People with SEND aged 16-25
- Parents and carers of children with SEND

Warwickshire SENDIAS Service is commissioned by Warwickshire County Council through the charity Barnardo's in line with the 2014 SEND Code of Practice. The service is independent of Warwickshire County Council.

Our accredited team are trained in SEND law and can offer advice which is in line with the SEND Code of Practice (2014), the Children and Families Act (2014) and other relevant legislation.

Our aim is to empower young people, parents and carers so that they can make informed decisions.

"I have found it all so overwhelming, you always manage to break it down in to manageable steps and help me to understand what is actually going on"

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All initial referrals must come from parents / young people (aged 16-25), although parents can be supported by others in making this contact. This is to comply with GDPR and in order to ensure confidentiality. We will only talk with the local authority, schools, other professionals and other individuals with the parent or young person's consent.

We work within the timescales of the SEND Code of Practice. We cannot speed up the EHCP process.

We will endeavor to respond to all enquiries within five working days. A voicemail is available 24/7 and we can only return calls when a message has been left for us to respond to. If you are able to, please contact us via email as we are then able to directly send you information and links to information.

The service supports families by providing the information they need to make informed decisions. This includes preparing for meetings, for example by exploring the questions parents and young people want to ask and the information they may want to request. Where the need is complex and families need significant support, we may provide support in person, usually through a meeting at a community venue. Where families do not have internet access we can post paperwork.

 01788 593159

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 www.warwickshiresendiass.org.uk

 @WarwickshireSENDIAS

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*“your voice,
knowledge and
support has given me
confidence... You
really do make the
difference that
parents need”*



**Believe in
children**
 **Barnardo's**