

What *if I have a* problem *or want* Advice?

You can contact us at the project
by:

Freephone:
0800 0272 118

Email: coventry&warwickshirecrs@barnardos.org.uk

or telephone on
02476 372596

Coventry & Warwicks CRS
Barnardo's

Freepost MID 23407

Nuneaton, CV11 4BR

You can ring anytime and leave a message.

We will call you back as soon as possible

(Hopefully within one working day)

Your advocate is

We want to get it right for you so if you are unhappy with any thing to do with Barnardo's CRS you can speak to the project manager. You can also ask for a copy of the Barnardo's complaints leaflet.



BELIEVE IN CHILDREN

Registered Charity No. 216250
and SC037605



Children's Rights Project

For Coventry and
Warwickshire children
and young people
in contact with Social
Services



BELIEVE IN CHILDREN

Who do we support?

We help children and young people who:

- Are in care - with foster carers, residential homes or secure units.
- Have left care
- Are in contact with social services for other reasons.

What is an advocate?

An advocate is someone who speaks up for other people. We can speak for you or help you speak for yourself.



We're independent

Barnardo's is not a part of social services which means that we are in a really good position to help- if you feel that you have been unfairly treated or not listened to.

Why might you want an advocate?

We can help if you want to get your opinion heard by people who make decisions about you

Confidentiality

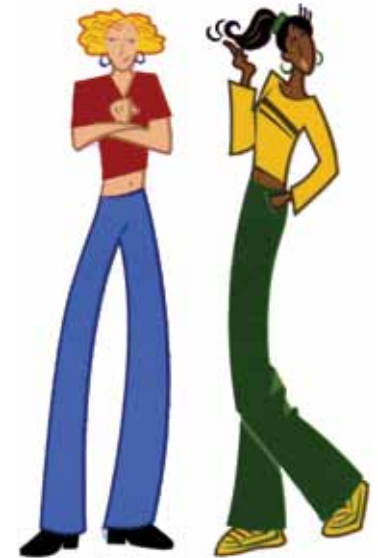
The things that you tell us at the Children's Rights and Advocacy Project will be private between you and the Project.

We will only tell someone else if you agree, or if we think that you or someone else may be seriously harmed.

When can we help?

You may feel that things are not going too well because you:

- Have been unfairly treated
- Are unhappy with arrangements to see your family
- Have been moved too often, or want to move to a different placement
- Do not get on with your social worker
- Have a disagreement with your carers
- Want help making a complaint
- Are unhappy with what is happening in your foster placement



The way we work

What do we do?

We are here to support you in getting your point of view heard. We will help by talking about issues which affect you— mainly with social services, health or education. If you want we can go to meetings with you or help you to write letters

At the project we will:

- Put forward your views and wishes
- Only act when you say so
- Be open with you
- Treat everyone fairly
- Give you information about how to feedback your views about the service
- Encourage you to participate in everything we do
- Promote children's rights under the UN Convention of the Rights of the Child