NORTH EAST LINCOLNSHIRE FAMILY HUBS

Cluster 1
East Marsh Family Hub - 01472 326860
203 Victor Street, Grimsby.
Mon to Thurs 8.30am - 5.00pm
Fri 8.30am - 4.30pm

Central Family Hub - 01472 326830
Edward Street, Grimsby.
Mon to Fri 8.30am - 4.30pm

Cluster 2
Immingham Family Hub - 01469 514848
Margaret Street, Immingham.
Mon to Thurs 8.30am - 5.00pm
Fri 8.30am - 4.30pm

Cluster 3
West Marsh Family Hub - 01472 326810
Macaulay Street, Grimsby.
Mon to Fri 8.30am - 4.30pm

Queensway Family Hub - 01472 325737
Queensway, Binbrook Way, Grimsby.
Mon to Fri 8.30am - 4.30pm

Riverside Family Hub - 01472 324303
Central Parade, Grimsby.
Mon to Fri 8.30am - 4.30pm

Cluster 4
Nunthorpe & Bradley Park Family Hub
- 01472 326600
Sutcliffe Avenue, Grimsby.
Mon to Fri 8.30am - 5.00pm

Broadway Family Hub - 01472 326840
Broadway, Grimsby.
Mon to Fri 8.30am - 4.30pm

Scartho Family Hub – 01472 324280
Fairfield Primary School, Mendip Avenue, Scartho.
Mon 8.30am - 4.30pm
Tues Closed
Wed 8.30am - 4.30pm
Thurs 8.30am - 1.00pm
Fri 8.30am - 4pm

Cluster 5
Reynolds Family Hub – 01472 324902
Machray Place, Cleethorpes.
Mon to Thurs 8.30am - 5.00pm
Fri 8.30am - 4.30pm

Highgate Family Hub - 01472 324323
Trinity Road, Cleethorpes.
Mon to Fri 8.30am - 4.30pm

Family Hubs
Putting Families first in North East Lincolnshire
What are Family Hubs?
Family Hubs bring together family support services including Surestart children’s centres, health visiting, school nursing, integrated family services and some youth provision. They work across community clusters and work with other partners and the community, to offer services for children and young people aged 0-19 and their families.

What do Family Hubs do?
They provide SureStart children’s centre services to meet the needs of each community including:
- early education and childcare or links to them within the local community;
- health services for young children, parents and prospective parents;
- training and employment services to assist parents or prospective parents with links to Job Centre Plus;
- information and advice services for parents and prospective parents;
- activities for young children and their parents/carers.
For families that need it, Family Hubs can also provide extra help and support to work through issues that may arise during a child or young person’s life. This may be provided by a range of professionals including family hub advisers, health visitors, school nurses and other family support services and could include:
- play support;
- managing child or young person’s behaviour;
- potty training;
- weaning, including fussy eaters and healthy eating advice;
- play and child development support;
- speech and language support;
- bonding and attachment;
- Access Partnership Counselling Service 11 to 25 years;
- Young Carers Project age 8 to 18 years;
- Information, Advice and Guidance support for young people and/or parents looking for education, work and training;
- In future we expect much more support to be available through our family hub network.
Families or young people that need extra support may be allocated a support worker to give them the help that they need.

Who works in Family Hubs and how do I contact them?
Family Hub advisors provide families with play and child development support, managing your child’s behaviour, speech and language support, bonding and attachment, toilet training, weaning including fussy eating and healthy eating advice. They can also provide bespoke packages of work according to need. They also work with the Families First Information Service to provide information about services and activities for families, children and young people including childcare and childcare funding, leisure activities, tax credits, family hubs and out of school activities.

You can search for activities online via www.nelincsfis.co.uk or call 01472 326294 and select option 4.

Job Centre Plus advisors can support families with queries relating to benefit calculations, advice on rules and regulations of benefits, returning to work and training and volunteering opportunities.

School nurses help children and their families to find the support and services they may need throughout their school lives, they work closely with health visitors, schools, GPs and paediatricians and can refer to other services such as dieticians, audiologists, dentists and speech therapy. They assess pupils’ health needs, and can provide advice, support and signposting on behaviour management, emotional health and wellbeing, puberty and growing up, healthy eating and lifestyle and sexual health. They work within schools to deliver the National Child Measurement Programme, hearing and vision screening and immunisation programmes. Each school has an allocated school nurse that can be contacted on (01472) 323660 or via school reception.

Family Support Advisors offer more intensive family support according to family need and link to children’s disability services, education psychology, education welfare, family group conferencing and social work teams.

Midwives are specialists in pregnancy and birth. They look after a pregnant woman and her baby during pregnancy, labour, birth and up to 28 days after birth. They provide antenatal and postnatal appointments in the Family Hubs. Your local midwifery team will ensure you have access to all the information and clinical support you need to give your baby the best start in life. After a positive pregnancy test, the next step is to see a midwife, preferably before eight weeks into the pregnancy. You can contact your local midwife direct, or via school reception. Call (01472) 875548.

How do I request support?
Talk about your concerns to a family hub advisor in your local family hub.
You can also talk to your school, school nurse or health visitor. With your consent they may submit a referral to the family hub to look at what support is needed.