

**Annual
Report
2009-10**

**Believe in
children**



**Barnardo's
Cymru**



Barnardo's Cymru

Barnardo's Cymru seeks to meet the needs of the most vulnerable children, young people and families across Wales through a range of direct children's services, as well as providing indirect support through political influencing and lobbying.

To support our direct work and to supplement the statutory funding we receive to deliver our services, we strive to raise donations and funds through our fundraising activities and retail outlets. This report provides a summary of our activity in the financial year 2009-10.

Our direct children's services have continued to be delivered to: disabled children and their families, young carers, families who are struggling to cope, care leavers, young homeless people, children and young people who are fostered and adopted and the carers of those children, children and young people who have been sexually exploited and children and young people who themselves exhibit sexually harmful behaviour – a wide remit of work, examples of which will be presented throughout the report.



Young people from Clebran, a Barnardo's support service which enables disabled children to influence decision-makers, performed at the Llangollen International Eisteddfod. They were honoured to meet Sir Terry Waite at the event.



'I came back to school after a death in the family. I didn't really have an idea of coping with what had happened but then one of the teachers asked if I wanted to take counselling. I didn't know how it would help me but when I filled in

the forms it felt like I had made the right decision. My first session with the counsellor was really nice and that session felt like I chose to do this to help me and it did. The counsellor always asked how I was feeling. We talked about a lot of things to do with my family; some days I used to be happy but other days I was sad, but I realised this was the best decision I have ever made. My feelings towards people were really confusing but now they all support me with the choices I make. I am very grateful for what the counsellor did for me; they were there to talk to me and guided me in the right direction and now I am achieving in my schoolwork.'

Young person who benefited from schools-based counselling at Barnardo's Marlborough Road Service, Cardiff

A view from the Director



These are tough times and with predicted cuts in funding directed at the most vulnerable, the impact on children and young people could be damaging at a time in their lives when they most need support. Research has shown that children born in Wales are more likely to be living below the poverty line than their peers in the rest of the UK.

More than ever, Barnardo's Cymru needs to be fulfilling its

core purpose, working with the most disadvantaged children, young people and families and offering the right support at the right time so that they can turn their lives around. This report gives many examples of the difference such support can make and I would like to thank the staff, volunteers, funding partners and the general public who support us financially, who have helped us make that difference and transform children's lives.

Yvonne Rodgers
Director, Barnardo's Cymru

A view from the Chair



I recently visited the Barnardo's archives where I looked through dusty volumes of case histories. Particularly striking was the story of a nineteenth century boy who was homeless after arguing with his father. Barnardo's gave him a place to stay and an apprenticeship, so setting him up for life.

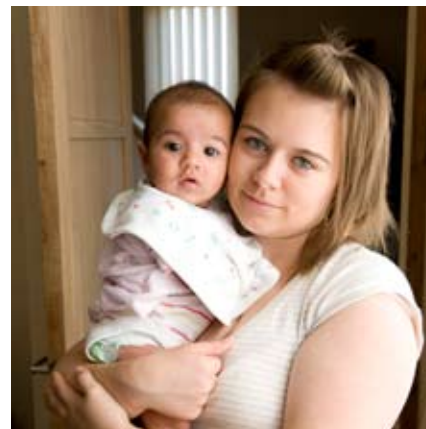
At a recent meeting held at our BAYS Partnership in Swansea, I met a young man who

had been living rough after arguing with his father. BAYS gave him food, clothes and lodging and have supported him into an apprenticeship as a car mechanic, so setting him up for life.

Barnardo's is required to deal with new, yet age-old, problems. With the valued help of all involved in Barnardo's Cymru, our belief in children remains, and is set for life.

Eleanor Williams
Chair, Barnardo's Cymru
National Committee

Jessica's story



Dear John

It's only me... you know, your success story, Jessica! When we first met I thought you were a monster trying to help social services take my boy, but we are a couple of years on now and I know that you were just there to help me try and be a good teenage mum and to not allow my upbringing to affect my son and the way I brought him up.

I was in a really bad place when I first came to Barnardo's but you believed that I had the ability to be a good mum. You helped and guided me through difficult times in my life and helped me to turn things around, to not only become the person I am today but the mother I have become. Without Barnardo's help I probably never would

have understood how what was happening to me was affecting my children. You and the team gave me confidence to believe that I could be a good mother; before your involvement I didn't think I was worthy to be anyone's mother.

I've tried to write this letter a million times but never really found the right words. I just wanted to explain how much you really helped me. I still use the positive and negative discipline techniques and reward charts that Barnardo's taught me.

Without the team's help, deep down I believe I wouldn't have my son and without your guidance and encouragement I wouldn't have my daughter either. I hope people's opinion of me being a lost cause has changed, because I really have! I've worked hard to make my home a stable and loving environment for the pair of them – I didn't know what that was before!

I finally have the relationship with my children that I wanted – I'm finally a real mum and a grown up... arrgh! Thank you so much, I'll be eternally grateful.

Jessica

Barnardo's work in Wales

Children's Services

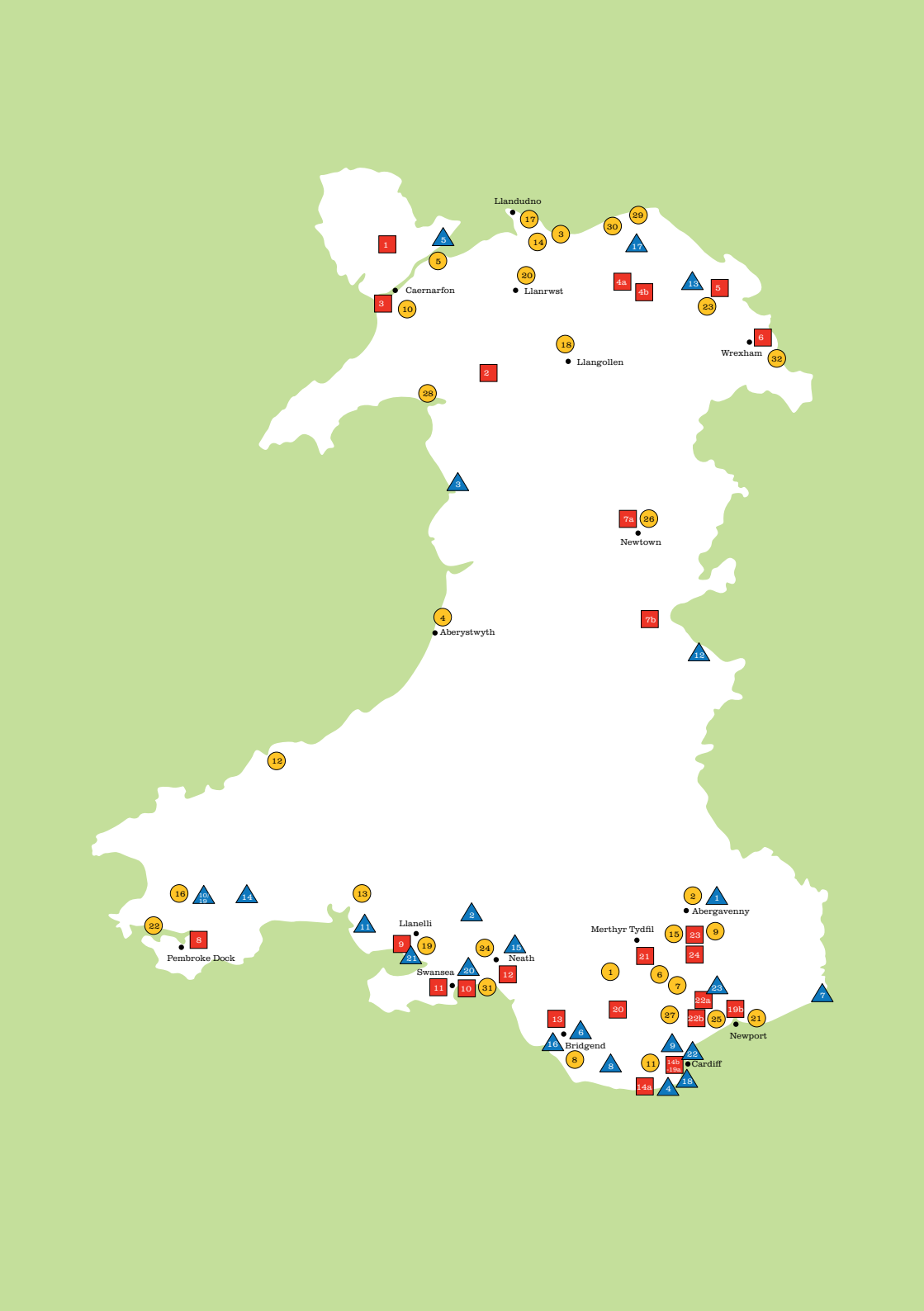
- Anglesey
 - 1. Rural Family Service – Llangefni
 - 2. Caban Bach – Blaenau Ffestiniog
 - 3. Amser Ni – Caernarfon
- Conwy/Denbighshire
 - 4a. Cyfle – Henllan
 - 4b. Barnardo's Cyfle Care Leavers
- Flintshire
 - 5. Flintshire Young Carers and Families Matter – Hawarden and Buckley
- Wrexham
 - 6. Compass Partnership
 - Advice and Accommodation
 - Care Leavers support
 - Tenancy and Family Support
- Powys
 - 7a. Parent Works and Family Group Meetings
 - 7b. BMISS
- Ceredigion
 - No services
- Pembrokeshire
 - 8. Pembrokeshire Family Link – Pembroke Dock
- Carmarthenshire
 - 9. Carmarthenshire Family Links and Young Carers – Llanelli
- Swansea
 - 10. Swansea Children Matter
 - 11. BAYS Partnership
 - Leaving Care
 - Supported Lodgings
 - Youth Homelessness
- Neath Port Talbot
 - 12. Neath Port Talbot Partnership
 - CHIP
 - Family Involvement
 - Parenting Matters
- Bridgend
 - 13. Taith (covering seven local authorities)
- The Vale of Glamorgan Cardiff
 - 14a. Community Links
 - 14b. Community Links
 - 15a. Adoption and Fostering (South Wales)
 - 15b. Adoption and Fostering (North Wales)
 - 16. Ely Families
 - 17. Neville Street
 - 18. Seraf (all Wales)
 - 19a. Marlborough Road Partnership
 - Supported Housing for Single Young People
 - Cardiff Young Families
 - Caterpillar
- Rhondda Cynon Taf
 - 20. Glyncoch
- Merthyr Tydfil
 - 21. Merthyr Partnership
 - 16+ Service
 - Young Carers
 - Early Years and Community
 - Family Support
- Caerphilly
 - 22a. Caerphilly Young Carers – Risca
 - 22b. Mentoring and Befriending – Risca (Closed April 2009)
- Blaenau Gwent
 - 23. Blaenau Gwent Service
 - Ebbw Vale
- Torfaen
 - 24. Families First Torfaen – Blaenavon
- Monmouthshire
 - No services
- Newport
 - 19b. Marlborough Road Partnership
 - Newport Young Families
 - Out There

Retail Branches

- 1. Aberdare (two branches)
- 2. Abergavenny
- 3. Abergele (closed Sept 2008)
- 4. Aberystwyth
- 5. Bangor
- 6. Bargoed
- 7. Blackwood
- 8. Bridgend
- 9. Brynmawr
- 10. Caernarfon
- 11. Cardiff
- 12. Cardigan
- 13. Carmarthen
- 14. Colwyn Bay
- 15. Ebbw Vale
- 16. Haverfordwest
- 17. Llandudno
- 18. Llangollen
- 19. Llanelli
- 20. Llanrwt
- 21. Malpas (Newport)
- 22. Milford Haven
- 23. Mold
- 24. Neath
- 25. Newport
- 26. Newtown
- 27. Pontypridd
- 28. Porthmadog
- 29. Prestatyn
- 30. Rhyl
- 31. Swansea
- 32. Wrexham

Barnardo's Helper Groups

- 1. Abergavenny
 - 2. Ammanford
 - 3. Barmouth
 - 4. Barry
 - 5. Beaumaris
 - 6. Bridgend
 - 7. Chepstow
 - 8. Cowbridge
 - 9. Grangetown – Cardiff
 - 10. Haverfordwest
 - 11. Mynydd-y-Garreg and Kidwelly
 - 12. Knighton
 - 13. Mold
 - 14. Narbeth
 - 15. Neath
 - 16. Porthcawl
 - 17. St Asaph
- Barnardo's Professional Groups**
- 18. Cardiff Young Professionals Group
 - 19. Haverfordwest Professionals Group
 - 20. Swansea Young Professionals Group
- Barnardo's 'Friends of' Groups**
- 21. Carmarthenshire
 - 22. Marlborough Road Partnership
 - 23. Caerphilly



Our service users

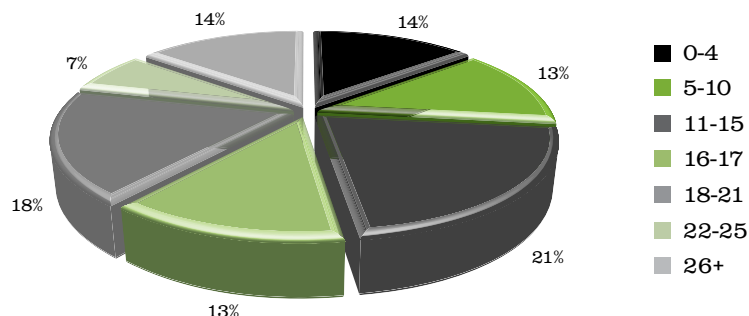
In 2009-10 Barnardo's Cymru helped more than 7,600 children, young people and families across our 42 services within 20 of the 22 local authorities in Wales.

We have delivered core services in the areas of: family placement, short breaks for disabled children and young people, support services for care leavers, young homeless people, families struggling to cope/on the verge

of breakdown and young carers. In addition we have continued to work with children and young people who:

- have been sexually exploited
- have sexually harmed others
- lead risky 'street' lifestyles
- have been affected by substance misuse
- have parents in the criminal justice system
- have had to cope with bereavement.

Ages of our service users



Barnardo's Cymru seeks to support the most vulnerable children and young people in our local communities. Consequently we work with large numbers of people from specific minority groups, including children in the 'looked after' system, children on the child protection register, children from non-white ethnic backgrounds and disabled

children and young people. This year we worked with an additional 10 per cent of children on the child protection register compared with last year.

Children on the child protection register	654
Disabled children	1,189
People of non-white ethnicity	310
Children in the 'looked after' system	779

Outcomes for children and families

A Public Aspect report published in March 2009 assessed charities' relative effectiveness in demonstrating that they were making a difference through their work. Of the 20 charities assessed, Barnardo's was ranked as third and was the highest performing children's charity.

During the year we continued to use an 'outcomes approach' within our children's services, with a linked monitoring system to measure the effectiveness of our work with children, young people and families. This model was slightly adapted within Barnardo's Cymru to demonstrate the 'difference made' within the context of the Welsh Assembly Government's Rights to Action (RTA) priorities.

This report provides an overview of some of the differences our services have made to children, young people and families over the year. Each person we worked with will have identified with us a number of target outcomes specific to their personal circumstances at the time of intervention. The

following demonstrates the total number of service user outcomes measured across all children, young people and families worked with during the year.

Aim: Enjoy the best possible health and are free from abuse, victimisation and exploitation

There were 1,856 outcomes related to this aim that demonstrated an improved score for the service user during the year. 1,301 outcomes related to this aim were maintained at the same score level – which in itself was a positive outcome for many of the people worked with, and only 282 outcomes showed a decline. (A declined score may be due to a number of factors, including a natural decline before improvements develop, or improvements in other outcomes but a decline in those related to this aim.)

'Barnardo's is good and it gives me a break from looking after my mam. If I need help I can ring Barnardo's and they will listen.'

Young carer,
Caerphilly Services



Aim: Have a safe community which supports physical and emotional wellbeing

People supported to achieve outcomes in relation to this aim generated 1,103 improved outcomes, 480 maintained outcomes scores and 112 outcomes with a decreased score.

‘I can now leave her without any upset; success too with potty training. Before the course it was like being in a black tunnel – it’s heaven now!’

Parent attending Incredible Years Parenting Course, Caban Bach

Aim: Have a comprehensive range of education and learning opportunities

Our support generated 135 improved outcomes scores related to this aim during the year. There were 123 maintained outcomes and 44 decreased scores.

‘It was a great experience. It helped me get back into the world of work and I would happily take part again.’

Young person, BAYS Partnership

Aim: Have access to play, leisure and sporting activities

There were 382 outcomes related to accessing play, leisure and sporting activities that demonstrated an improved score, 421 outcomes were maintained and 103 outcomes demonstrated a decreased score during the year.

‘It gave Alex freedom, independence and the chance to enjoy herself without having to be with us.’

Parent of disabled young person, Blaenau Gwent service – summer playscheme

Aim: Are listened to, treated with respect, and have their race and cultural identity recognised

There were 251 improved outcomes scores in relation to this aim, 183 outcomes scores were maintained and 45 outcomes demonstrated a decreased score.

‘It was easy to talk about things; I didn’t feel intimidated by either side and was able to speak openly.’

Aunt and uncle, Neath Port Talbot Partnership – Family Group Meeting Service

Aim: Are not disadvantaged by poverty

Across Wales, 279 outcomes in relation to this outcome were improved, 146 were maintained and only 48 decreased in score.

‘It’s helped me a lot ‘cos I’ve gained a lot more confidence with the baby and I’ve met new people in the same situation as me or even worse than me.’

Young mum, Marlborough Road Partnership – Support Service for Young Parents



A young person with his short break carers, recruited by Barnardo’s Cymru

Policy, research and development

The Barnardo's Cymru Policy, Research and Development Unit (PR&DU) influences policy and practice via campaigning and lobbying. We:

- provide written and oral evidence to Welsh Assembly consultations and Committee inquiries
- hold meetings with, and provide briefings for, politicians and civil servants
- hold receptions and seminars to promote our research and practice
- facilitate children and young people's involvement in Welsh Assembly processes
- work collaboratively with other organisations to lobby Government.

Our influencing work over the last year has seen us lobby across many areas including:

- child poverty
- wheelchair services to children and young people
- mental health
- anti-bullying
- children of prisoners
- children of substance – misusing parents
- youth justice
- placements for 'looked after' children
- child sexual exploitation
- child trafficking.



The work of young disabled people from Cardiff and the Vale of Glamorgan Community Links Service. They were supported by a local artist to design this mural which was displayed in a local art gallery.

To develop new and innovative services, the PR&DU identifies models of good practice which can be promoted via our bids for funding and tenders. At a time of economic recession, we recognise the need to provide services which work for vulnerable children, young people and families and also offer value for money, but we will continue to campaign for the best possible services for the vulnerable children, young people and families with whom we work.

Media and communications

We continue to engage with and grow the support of the wider public, both in terms of fundraising and support of our campaigning work. The last year has seen a growth in both broadcast and media coverage. The total advertising value equivalent of this coverage to Barnardo's was £826,807, with an estimated circulation of 23,616,536.

During the year, our media work has supported:

- influencing work in the National Assembly with launches of DVD films on young carers and Barnardo's poverty report *Below the Breadline* receiving good coverage
- promoting issues around child poverty in media responses to stories on the Budget, unemployment figures and benefit changes
- The Cardiff Half Marathon which achieved full registration (11,000 runners) following an intense media campaign. On the day, the event received considerable coverage on BBC and ITV regional news and on local radio stations. A documentary about it was broadcast on Channel 4 and in Welsh on S4C.



- Barnardo's Turn Around advertising campaign – media activity in press and radio highlighted Barnardo's work in the area of sexual exploitation and provided real-life examples of how Barnardo's turns young lives around.

During 2009-10, the focus of Barnardo's Cymru marketing and social enterprise was on revitalising Barnardo's image. We have promoted our work with children, young people and their families to key stakeholders and developed strategies for extending our 'reach' across Wales.

'External organisations comment on the high quality of our service mirrored by our professional materials.'

Service manager, Barnardo's Cymru

Our people – staff and volunteers



Rural Families Children's Service Manager receiving a Community Care Award on behalf of the service

Across Wales we employ around 700 staff in our children's services. Through the People Support Team, we strive to ensure that we appropriately recruit, induct, train and support the right people, while also having in place clear and consistent standards against which our people are managed and which ensure their safety alongside that of our service users at all times. The organisation retained its Investor in People Award this year.

Volunteers

Barnardo's Cymru has over 800 volunteers. This figure grew by 18 per cent during the year.

Volunteering awards were won by our people in V-Linx at Pembrokeshire Family Link Service and in our Carmarthen retail branch.

Without the support of all our volunteers we would not be able to provide the range of services we do in Wales. Over the past year we have seen particular growth in the numbers of volunteers: in our children's services, under the age of 25 years, male volunteers and disabled volunteers – these are all areas we targeted for growth at the start of the year.



Interpreters at the Neville Street Service at their interpreters' celebration day

To support Barnardo's Cymru by volunteering, please visit www.barnardos.org.uk/volunteering or call our offices in:

**Cardiff (029 2049 3387),
Neath (01639 620945) or
Wrexham (01978 315131).**

Our retail business

This report shows the financial performance of Barnardo's Cymru retail section for the financial year 2009-10. 'S3' denotes the area title for the Mid/South Wales area and 'N9' denotes the area title for North Wales and Wirral.

Financial performance – (£ sterling)

	Donated goods	Gifts in kind (GIK)	Barnardo's trading (BT) cards, etc	Total	BT costs	Shop costs	Profit	Budget
S3	1,526,066	23,386	100,692	1,650,144	-60,385	-1,253,908	335,851	336,289
N9	1,292,784	35,421	113,616	1,441,821	-68,146	-1,143,170	230,505	219,641
Total	2,818,850	58,807	214,308	3,091,965	-128,531	-2,397,078	566,356	555,930

Business growth

	Donated 2008-2009	Donated 2009-2010	%	GIK 2008-2009	GIK 2009-2010	%	BT 2008-2009	BT 2009-2010	%
S3	1,416,630	1,526,117	8	19,432	23,386	20	92,517	100,641	9
N9	1,095,707	1,292,824	18	33,259	35,421	7	100,793	113,576	13
Total	2,512,337	2,818,941	12	52,691	58,807	12	193,310	214,217	11

Significant achievements

Branches in Mid and South Wales increased their net profit from £323,021 to £335,851, an improvement of four per cent. Branches in North Wales and Wirral increased their net profit from £142,693 to £230,505, an improvement of 62 per cent.

The top performing branches in Wales were:

- Aberystwyth and Aberdare; with a net profit of over £50,000
- Pontypridd achieved top

'discount store' for the UK, with a net profit of £41,268

- Albany Road achieved top position for Gift Aid for the UK.



Our fundraising activity



In 2009-10 Barnardo's Cymru enjoyed a successful year for fundraising in Wales and we thank all those individuals, schools, organisations and volunteers involved. Donations to support our work increased by 26 per cent (£643k compared with £508k in 2008-09).

Volunteer fundraisers increased their contribution through 17 Barnardo's Helper Groups bringing in a total of £53,000. A new Professional Fundraising Group organised the prestigious St David's Day Ball in Swansea with celebrity support from former athlete Jamie Baulch.

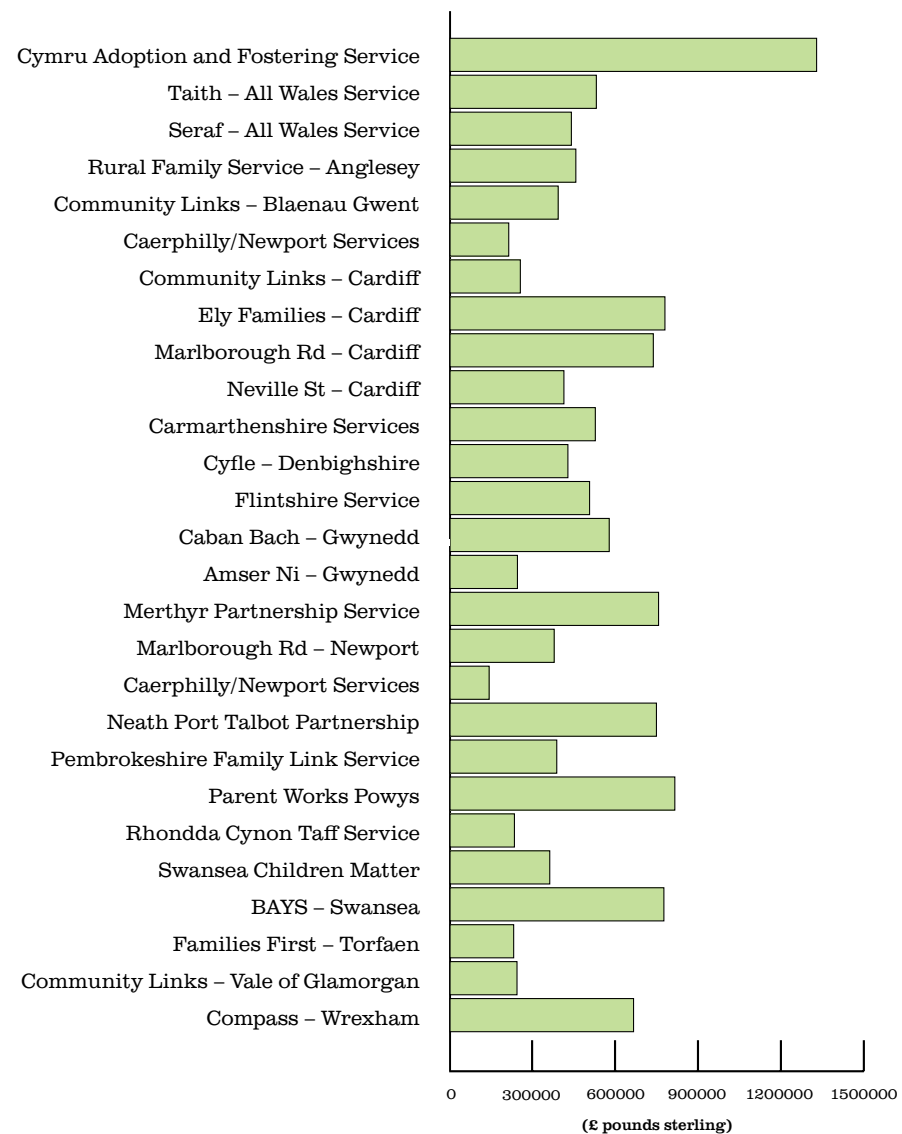
The major fundraising event in Wales in 2009-10 was the Cardiff Half Marathon, which this year achieved 42 per cent growth as well as being a 'sell out' with all 11,000 runner places sold. We extend our thanks to Cardiff Council and the *South Wales Echo*, whose continued support of this event has been incredible. We are also grateful to the Welsh Assembly Government which has agreed to support the Half Marathon for the next three years. Our objective is to grow the number of participants to 20,000 by 2012. For 2010 Lloyds TSB has become the new headline sponsor.

Please visit www.barnardos.org.uk/wales or simply telephone our Supporter Care Centre on 0845 7697967 for more information on fundraising with us or donating.



Children's Services finance

Income generated in Children's Services 2009-10



Total income generated from statutory sources: £10,544,115

Total Barnardo's contribution: £3,011,642

Children's services contacts

Anglesey

1. Barnardo's Rural Family Service

Canolfan Plant
Ffordd y Coleg, Talwrn Road
Llangefni, Gwynedd LL77 7LP
Telephone: 01248 751194
Fax: 01248 125849
Email: ruralfamilyservice@barnardos.org.uk

Gwynedd

2. Barnardo's Caban Bach

Rhesdai Meirion, Blaenau
Ffestiniog, Gwynedd LL41 3AU
Telephone: 01766 832546
Fax: 01766 832547
Email: caban.bach@barnardos.org.uk

3. Barnardo's Gwasanaeth Amser Ni

23-25 Bridge Street, Caernarfon
Gwynedd LL55 1AB
Telephone: 01286 675847
Fax: 01286 677269
Email: amserni@barnardos.org.uk
Web: www.barnardos.org.uk/amserni

Conwy/Denbighshire

4a. Barnardo's Cyfle Play and Leisure

1st Floor Offices

Panton Hall
Denbigh LL16 3TL
Telephone: 01745 817216
Fax: 01745 817521
Email: cyfle@barnardos.org.uk

4b. Barnardo's Cyfle Care Leavers

Social services
64 Brighton Road
Rhyl
Clwyd LL18 3HP
Telephone: 01824 712205
Email: cyfle@barnardos.org.uk

Flintshire

5. Barnardo's Flintshire Services

Flintshire Young Carers
Hawarden Youth and
Community Centre
Groomscroft
Hawarden
Flintshire CH5 3EL
Telephone: 01244 539928
Fax: 01244 539495
Email: flintshire.youngcarers@barnardos.org.uk

Flintshire Families Matter

The Old Baths
Mold Road
Buckley
Flintshire CH7 2JB
Telephone: 01244 551246
Fax: 01244 551239
Email: familiesmatter@barnardos.org.uk

Wrexham

6. Barnardo's Compass Partnership Housing Advice and Bond Scheme

Bryn Hyfryd
2 Grosvenor Road
Wrexham LL11 1BU
Telephone: 01978 315130
Fax: 01978 315131
Email: compasspartnership@barnardos.org.uk
Web: www.barnardos.org.uk/compass

Tenancy, Family Support and Family Group Meetings

Bryn Hyfryd, 2 Grosvenor Road
Wrexham LL11 1BU
Telephone: 01978 315130
Fax: 01978 315131
Email: compasspartnership@barnardos.org.uk
Web: www.barnardos.org.uk/compass

Powys

7a. Barnardo's Parent Works

Ynys-y-Plant
Plantation Lane
Newtown
Powys SY16 1JH
Telephone: 01686 617444
Fax: 01686 617440
Email: parent.works@barnardos.org.uk

7b. Barnardo's Families @ Barnardo's – North and South – including Family Group Meetings and Face 2 Face Counselling Service

FAB North

Unit 6, St Giles Enterprise Park
Newtown
Powys SY16 3AJ
Telephone: 01686 622083
Fax: 01686 624122
Email: northpowysfamilies@barnardos.org.uk

FAB South

The Emporium Buildings
Temple Street
Llandrindod Wells
Powys LD1 5DL
Telephone: 01597 829664
Fax: 01597 829668
Email: southpowysfamilies@barnardos.org.uk

Pembrokeshire

8. Barnardo's Pembrokeshire Family Link

3-5 Bush Street
Pembroke Dock
Pembrokeshire SA72 6XB
Telephone: 01646 687064
Fax: 01646 683033
Email: pembs.familylink@barnardos.org.uk
Web: www.barnardos.org.uk/familylinkpembrokeshire

Carmarthenshire

9. Barnardo's Carmarthenshire services: Carmarthenshire

Family Links

33 Thomas Street
Llanelli
Carmarthenshire SA15 3JE
Telephone: 01554 775232
Fax: 01554 777991
Email: carmarthenshire.services@barnardos.org.uk
Web: www.barnardos.org.uk/carmarthenshirefamilylinks

Carmarthenshire Young Carers

33 Thomas Street
Llanelli
Carmarthenshire SA15 3JE
Telephone: 01554 775232
Fax: 01554 777991
Email: carmarthenshire.services@barnardos.org.uk
Web: www.barnardos.org.uk/carmarthenshieryoungcarers

Swansea

10. Barnardo's Swansea Children Matter

13-15 Heol Cadifor, Penlan
Swansea SA5 9AF
Telephone: 01792 797289
Fax: 01792 797293
Email: swansea.cm@barnardos.org.uk
Web: www.barnardos.org.uk/swanseachildrenmatter

11. Barnardo's BAYS

Partnership:

Leaving Care

32-36 High Street
Swansea SA1 1LG
Telephone: 01792 455105
Fax: 01792 461064
Email: bayspartnership@barnardos.org.uk

Supported Lodgings

32-36 High Street
Swansea SA1 1LG
Telephone: 01792 455105
Fax: 01792 461064
Email: bayspartnership@barnardos.org.uk

Youth Homelessness

32-36 High Street
Swansea SA1 1LG
Telephone: 01792 455105
Fax: 01792 461064
Email: bayspartnership@barnardos.org.uk

Neath Port Talbot

12. Barnardo's NPT Partnership:

Parenting Matters

19-20 London Road, Neath
Neath Port Talbot SA11 1LE
Telephone: 01639 620771
Fax: 01639 631408
Email: neath.ptpm@barnardos.org.uk
Web: www.barnardos.org.uk/neathporttalbot

CHIP

19-20 London Road
Neath
Neath Port Talbot
SA11 1LE
Telephone: 01639 620771
Fax: 01639 631408
Email: neath.ptpm@barnardos.org.uk
Web: www.barnardos.org.uk/neathporttalbot

Family Involvement

19-20 London Road
Neath
Neath Port Talbot
SA11 1LE
Telephone: 01639 620771
Fax: 01639 631408
Email: neath.ptpm@barnardos.org.uk
Web: www.barnardos.org.uk/neathporttalbot

Bridgend

13. Barnardo's Taith Service (all Wales)

Davian House
Village Farm Industrial Estate
Pyle
Bridgend CF33 6BJ
Telephone: 01656 749235
Fax: 01656 740039
Email: taith.service@barnardos.org.uk
Web: www.barnardos.org.uk/taith

The Vale of Glamorgan

14b. Barnardo's Community Links (Vale)

Unit 1 Cowbridge Court
58-62 Cowbridge Road West
Cardiff
CF5 5BS
Telephone: 029 2057 1910
Fax: 029 2056 9352
Email: community.links@barnardos.org.uk

Cardiff

14b. Barnardo's Community Links (Cardiff)

Unit 1 Cowbridge Court
58-62 Cowbridge Road West
Cardiff
CF5 5BS
Telephone: 029 2057 1910
Fax: 029 2056 9352
Email: community.links@barnardos.org.uk

15. Barnardo's Cymru Adoption and Fostering Service (BCAFS – All Wales)

Unit 1 Cowbridge Court
58-62 Cowbridge Road West
Cardiff CF5 5BS
Telephone: 029 2057 1960
Fax: 029 2055 2428
Email: cymru.derwen@barnardos.org.uk
Web: www.barnardos.org.uk/cymruadoptionandfostering

16. Barnardo's Ely Families Service

Ely Family Centre
87 Grand Avenue
Ely, Cardiff CF5 4LE
Telephone: 029 2057 7074
Fax: 029 2057 7080
Email: ely.family@barnardos.org.uk
Web: www.barnardos.org.uk/elyfamilies

17. Barnardo's Neville Street

7a Neville Street
Riverside
Cardiff CF11 6LP
Telephone: 029 2022 9585
Fax: 029 2037 3470
Email: nevillestreetservice@barnardos.org.uk
Web: www.barnardos.org.uk/nss

18. Barnardo's Seraf (all Wales)

46 Marlborough Road
Roath
Cardiff CF23 5BX
Telephone: 029 2049 1743
Fax: 029 2049 9684
Email: serafservice@barnardos.org.uk

19a. Barnardo's Marlborough Road Partnership:

Cardiff Young Families
46 Marlborough Road
Roath, Cardiff CF23 5BX
Telephone: 029 2049 7531
Fax: 029 2045 3083
Email: mrp@barnardos.org.uk
Web: www.barnardos.org.uk/marlboroughroad

Cardiff and the Vale of Glamorgan Caterpillar Service

46 Marlborough Road
Roath, Cardiff CF23 5BX
Telephone: 029 2049 7531
Fax: 029 2045 3083
Email: mrp@barnardos.org.uk
Web: www.barnardos.org.uk/marlboroughroad

Cardiff Supported Housing for Single Young People

46 Marlborough Road
Roath, Cardiff CF23 5BX
Telephone: 029 2049 7531
Fax: 029 2045 3083
Email: mrp@barnardos.org.uk
Web: www.barnardos.org.uk/marlboroughroad

Rhondda Cynon Taf

Barnardo's RCT Partnership:

20. Glyncoch Playzone
58/60 Garth Avenue
Glyncoch, Pontypridd CF37 3AA
Telephone: 01443 405805
Fax: 01443 405805
Email: GlyncochPlayzone@barnardos.org.uk

Merthyr Tydfil

21. Barnardo's Merthyr Partnership: 16+ service
56 High Street, Pontmorlais
Merthyr Tydfil CF47 8UN
Telephone: 01685 379422
Fax: 01685 377258
Email: merthyr.partnership@barnardos.org.uk

Young Carers

56 High Street
Pontmorlais
Merthyr Tydfil CF47 8UN
Telephone: 01685 382422
Fax: 01685 377258
Email: merthyr.partnership@barnardos.org.uk

Early Years and Community

Portacabin 16 Goetre School
Rowan Way
Gurnos Estate
Merthyr Tydfil
Telephone: 01685 371993
Fax: 01685 722835
Email: merthyr.partnership@barnardos.org.uk

Flying Start

Park Baptist Sunday School Building
10th Avenue
Galon Uchaf
Merthyr Tydfil CF47 9TG
Telephone: 01685 376521
Email: merthyr.partnership@barnardos.org.uk

Family Support

Ael-y-Bryn, 25 Spruce Street Grove
Gurnos Estate
Merthyr Tydfil CF47 9AU
Telephone: 01685 725173
Email: merthyr.partnership@barnardos.org.uk

Caerphilly

22a. Caerphilly services: Barnardo's Caerphilly and Newport Young Carers

59 Commercial Street
RISCA NP11 6AW
Telephone: 01633 612712
Fax: 01633 615924
Email: caerservices@
barnardos.org.uk
Web: www.barnardos.org.uk/
caerphillyyoungcarers

Blaenau Gwent

23. Barnardo's Blaenau Gwent Service

Ground Floor Offices
The Market Hall
Bethcar Street
Ebbw Vale, Blaenau Gwent
NP23 6HN
Telephone: 01495 307950
Fax: 01495 352941
Email: www.blaenaugwent
communitylinksservice@
barnardos.org.uk

Torfaen

24. Barnardo's Families First Torfaen (has now closed but was open during the year)

Units 2&3, Victoria House
Gilchrist Thomas Industrial
Estate
Blaenavon
Torfaen NP4 9RL

Telephone: 01495 791422
Fax: 01495 792814
Email: familiesfirsttorfaen@
barnardos.org.uk

Newport

19b. Barnardo's Marlborough Road Partnership:

Newport Young Families
23 Caerleon Road
Newport NP19 7BU
Telephone: 01633 251192
Fax: 01633 251193
Email: mrp@barnardos.org.uk
Web: www.barnardos.org.uk/
marlboroughroad

Newport Out There

23 Caerleon Road
Newport NP19 7BU
Telephone: 01633 251192
Fax: 01633 251193
Email: mrp@barnardos.org.uk
Web: www.barnardos.org.uk/
marlboroughroad

Barnardo's Cymru offices

Barnardo's Cymru National Office

Trident Court
East Moors Road
Cardiff CF24 5TD
Tel: 029 2049 3387
Fax: 029 2048 9802
Email: cym.national@barnardos.org.uk

South West Wales Office

1st Floor
4a Queen Street
Neath SA11 1DL
Tel: 01639 620945
Fax: 01639 620941

North Wales Office

Bryn Hyfryd
2 Grosvenor Road
Wrexham LL11 1BU
Tel: 01978 315130
Fax: 01978 315131

Retail branch addresses

Aberdare

33 Commercial Street
Aberdare CF44 7RW
01685 878990

Aberdare

Bookshop
49a Commercial Street
Aberdare CF44 7RW
01685 378489

Abergavenny

6 Cross Street
Abergavenny NP7 5EH
01873 856074

Aberystwyth

18 North Parade
Aberystwyth SY23 2NF
01970 625352

Bangor

298 High Street
Bangor LL57 1UL
01248 362380

Bargoed

59 Hanbury Road
Bargoed CF81 8QX
01443 837136

Blackwood

86 High Street
Blackwood NP12 1AE
01495 229100

Brynmarwr

38 Beaufort Street
Brynmarwr NP23 4AB
01495 308867

Caernarfon

42 Pool Street
Caernarfon LL55 2AB
01286 677625

Cardiff

103 Albany Road
Cardiff CF24 3LP
029 2048 8513

Cardigan

2/3 Priory Street
Cardigan SA43 1BU
01239 612159

Carmarthen

31 Blue Street
Carmarthen SA31 3LE
01267 234260

Colwyn Bay

40 Station Road
Colwyn Bay LL29 8BU
01492 534795

Ebbw Vale

The Old Market Hall
Bethcar Street
Ebbw Vale NP23 6HG
01495 354526

Haverfordwest

34 High Street
Haverfordwest SA61 2DA
01437 766727

Hereford

3/3a St Peters Road
Hereford HR1 2LA
01432 370212

Llandudno

15 Mostyn Street
Llandudno LL30 2NL
01492 875972

Llanelli

11 Stepney Street
Llanelli SA15 3YB
01554 771216

Llangollen

15 Castle Street
Llangollen LL20 8NY
01978 861410

Llanrwst

London House
Ancaster Square
Llanrwst LL26 OLD
01492 642751

Malpas

Unit 6, 389-413
Malpas Road
Newport NP20 6WB
01633 858830

Milford Haven

61 Charles Street
Milford Haven SA73 2HA
01646 695191

Mold

10a New Street
Mold CH7 1NZ
01352 757447

Neath

5 New Street
Neath SA11 1RT
01639 641623

Newtown

7c Bear Lane
Newtown SY16 2QZ
01686 622305

Newport

177 Upper Dock Street, Newport
NP20 1DY
01633 364635

Pontypridd

64 Taff Street
Pontypridd CF37 4TD
01443 486550

Porthmadog

126 High Street
Porthmadog Gwynedd LL49 9NW
01766 513167

Prestatyn

143 High Street
Prestatyn LL19 9AS
01745 857230

Rhyl

8 Wellington Road
Rhyl LL18 1BG
01745 337069

Ross on Wye

6/7 Broad Street
Ross on Wye HR9 7EA
01989 762400

Swansea

32 Woodfield Street
Morriston Swansea SA6 8AB
01792 799418

Wrexham

5 Rhos Ddu Road
Queens Square
Wrexham LL11 1AT
01978 264572


**Believe in
children**



**Barnardo's
Cymru**

www.barnardos.org.uk

Barnardo's Cymru
Trident Court
East Moors Road
Cardiff CF24 5TD
Tel: 029 2049 3387

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