

**Annual
Report
2007–2008**

**Believe in
children**



**Barnardo's
Cymru**



Children's Services ■

Anglesey/Ynys Môn Gwynedd	1. Rural Family Service – Llangefni 2. Caban Bach – Blaenau Ffestiniog 3. Amser Ni – Caernarfon
Conwy/Denbighshire Flintshire	4. Cyfle – Henllan 5. Flintshire Young Carers and Families Matter – Hawarden and Buckley
Wrexham	6. Compass Partnership - Advice and Accommodation - Care Leaver's Support - Tenancy and Family Support
Powys	7a. Parent Works and Family Group Meetings 7b. BMISS
Ceredigion Pembrokeshire	No services 8. Pembrokeshire Family Link – Pembroke Dock
Carmarthenshire	9. Carmarthenshire Family Links and Young Carers – Llanelli
Swansea	10. Swansea Children Matter 11. BAYS Partnership - Leaving Care - Supported Lodgings - Youth Homelessness
Neath Port Talbot	12. Neath Port Talbot Partnership - Parenting Matters - CHiP - Family Involvement
Bridgend	13. Taith (covering seven local authorities)
The Vale of Glamorgan Cardiff	14a. Community Links 14b. Community Links 15. Adoption and Fostering (all Wales) 16. Ely Families 17. Neville Street 18. Seraf (all Wales) 19a. Marlborough Road Partnership - Supported Housing for Single Young People - Cardiff Young Families - Caterpillar
Rhondda Cynon Taf	20. RCT Springhills and Glyncoch 21. Intensive Family Support – Lwynypia
Merthyr Tydfil	22. Open Door - Pontypridd 23. Merthyr Partnership - 16+ Service - Young Carers - Early Years and Community - Family Support
Caerphilly	24. Caerphilly Young Carers and Mentoring and Befriending – Risca
Blaenau Gwent Torfaen Monmouthshire Newport	25. Blaenau Gwent Service – Ebbw Vale 26. Families First Torfaen – Blaenavon No services 19b. Marlborough Road Partnership - Newport Young Families - Out There

Retail Branches ●

1. Aberdare (2 branches)
2. Abergavenny
3. Abergele
4. Aberystwyth
5. Bangor
6. Bargoed
7. Blackwood
8. Brynmawr
9. Caernarfon
10. Cardiff
11. Cardigan
12. Carmarthen
13. Colwyn Bay (opened March 2008)
14. Llandudno
15. Ebbw Vale
16. Haverfordwest
17. Llangollen
18. Llanelli
19. Llanrwst
20. Milford Haven
21. Mold
22. Newtown
23. Pontypridd
24. Porthmadog
25. Prestatyn
26. Rhyl
27. Swansea
28. Wrexham

Barnardo's Helper Groups ▲

1. Abergavenny
2. Ammanford
3. Barmouth
4. Barry
5. Beaumaris
6. Bridgend
7. Chepstow
8. Cowbridge
9. Grangetown – Cardiff
10. Haverfordwest
11. Mynydd-y-Garreg and Kidwelly
12. Knighton
13. Mold
14. Narbeth
15. Neath

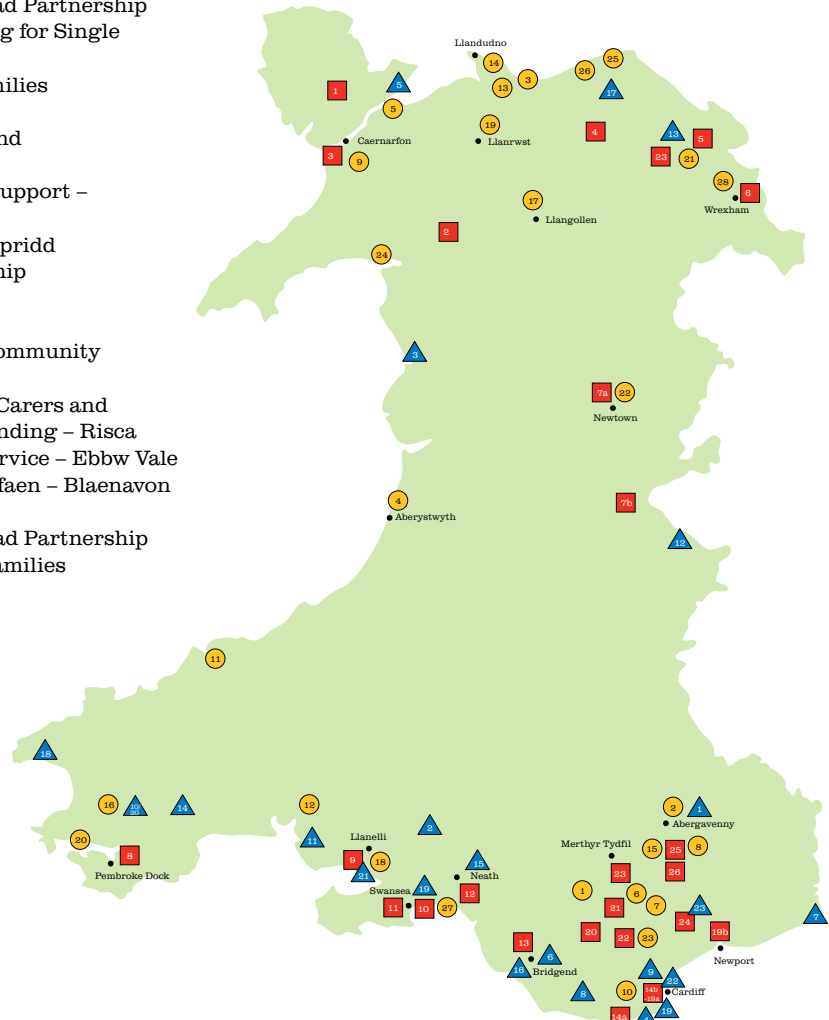
16. Porthcawl
17. St Asaph
18. St Davids

Barnardo's Professional Groups

19. Cardiff Young Professionals Group
20. Haverfordwest Professionals Group

Barnardo's 'Friends of' Groups

21. Carmarthenshire
22. Marlborough Road Partnership
23. Caerphilly



Sarah's story...

Sarah helped to write this account of her story.

She has been known to Social Services all of her life and was taken into care when she was 14 years of age. She had grown up against a chaotic background where her mother was in violent relationships and used to get drunk and take drugs to cope. Sarah moved around for all her early years. She used to self-harm by cutting herself and took an overdose of tablets as she didn't know how to make things better. When she was placed in care, she still couldn't settle; placement after placement failed.

Sarah started having sex when she was 12. When she was 14 she was introduced by her friend to a 35 year old man, Darren, who told her he loved her and would look after her. He used to take her to nearby towns and cities to meet his friends. She would get picked up in cars by Darren and his friends. After about three months Darren started getting violent with her – punching and kicking her. He would demand sex all the time and didn't care that he hurt her. She didn't know how to make him stop.

One day, when he had taken her to one of the flats she'd been to before, he asked her to have sex with his friends. She refused and Darren threatened to beat her up and forced her to do what she was told. This happened more and more, and often there would be other young girls involved too.

Sarah didn't know what to do – she had no one to turn to. She had been expelled from school after she hadn't attended the 'isolation unit'. She'd been sent to isolation for bad behaviour in class and starting fights, but violence was all she had ever known – that's how she had been shown to behave all her life. She hadn't made a good relationship with any of the carers in her foster placements as she hadn't been anywhere for long enough. No one had wanted her to stay because she kept running away to be with Darren. Because Social Services believed Sarah was placing herself at risk she was placed in a residential unit.

Sarah began running away from the residential unit and when she went back staff had usually reported her missing. The police would sometimes come to talk to her about how she was wasting police time by going 'missing' and they had better things to do. People told her she was attention seeking when she started cutting herself more and more.

She was sent to see a psychiatrist who said; she had 'severe conduct disorder', couldn't see how



her behaviour impacted on others and that she would never be able to stick to boundaries. It was recommended that she be placed in a secure unit for her own protection.

Sarah got involved with the Barnardo's Cymru Seraf service at that point. The Seraf service works with children and young people who are being, or are at risk of being, sexually exploited and works across all local authority areas in Wales.

Within three months of involvement with Seraf, her missing episodes had dropped from several episodes every week – episodes were ranging between seven hours and nine days – to only two or three short periods in a two month period. She now never goes missing, is fully engaged in school, no longer self-harms, is looking to go to college and has been in the same placement for the entire period of her involvement with the service. She plans to stay there until she is 18 years old. She recently reviewed her goals for the year and had achieved almost all of them.

Sarah now understands how she was exploited and how to better protect herself in the future.

She now volunteers at Seraf, taking part as a mentor in group work sessions with other young people to help them better understand the dangers involved in running away from school or where they live and how they can be targeted by adults who want to exploit them.

For more information about the work of the Seraf service please ring 029 2049 1743 or email serafservice@barnardos.org.uk

A view from the Director



This has been a year of continued growth for Barnardo's Cymru, with now 42 services working in 20 of the 22 local authority areas of Wales.

We simply have to make a difference in helping children and young people fulfil their potential. We focus very much

on trying to deliver effective outcomes for every individual who uses our services. Demonstrating that what we do works is important, not least because the very many individuals and companies who support us financially are entitled to know their donations are being put to good use.

Most of our work in services and projects has been developed in partnership with local agencies in the public sector – in health, education and social services. This approach reinforces that very often by working together we can all achieve more than we could working alone. In a climate of squeezed public spending, I want to thank our public sector partners for their continued investment in some of our core services.

Volunteers play a vital role in all we do in Barnardo's Cymru, and the growing number of people willing to give of their time and their experience in helping us provide better services are to be congratulated for the significant added value they bring.

This is my last annual report as Director Barnardo's Cymru as I am moving on from the organisation. The prospects for the year ahead are good and I wish my successor and all of our people the very best in their work across Wales as they continue to demonstrate how they 'believe in children'.

Raymond Ciborowski
Director Barnardo's Cymru

A view from the Chair



The number of homeowners in one particular South Wales local authority area that are faced with eviction has shown a huge year on year increase.

This is because as borrowers they have fallen behind on mortgage payments. Unfortunately, this situation may well be replicated across

many other areas of Wales as the country's economy struggles.

Of course, children will be living in most of these households. If mortgage repayments cannot be afforded, what else are families going without? Not just in financial terms, but also as far as opportunities, mental well-being and domestic stability are concerned?

It is not surprising in this financial climate that Barnardo's has cited 'poverty' as the biggest challenge faced by families in Wales as they try to cope with day to day life. The work of our services across the local authority areas of Wales brings the organisation into contact with the results of poverty on a daily basis. Yet, despite all the pressure, there is great resilience amongst the children, young people and families who access our services and a constant striving to change their situation – with our help.

In this context, I am proud that we here in Barnardo's Cymru continue, passionately, to believe in children and young people and in the potential they all have; I am proud to be the new Chair of the National Committee of Barnardo's Cymru and to be associated with the battle we constantly wage on the effects of poverty across Wales. I hope that 2008-2009, and beyond, will see us impacting as positively as we have in the year past that is covered by this report.

Finally, and far from least, I wish to thank our outgoing Director, Raymond Ciborowski, for his efforts during his time in post. Barnardo's Cymru has changed a lot during his period of leadership and he leaves behind him a strong organisation ready to move forward.

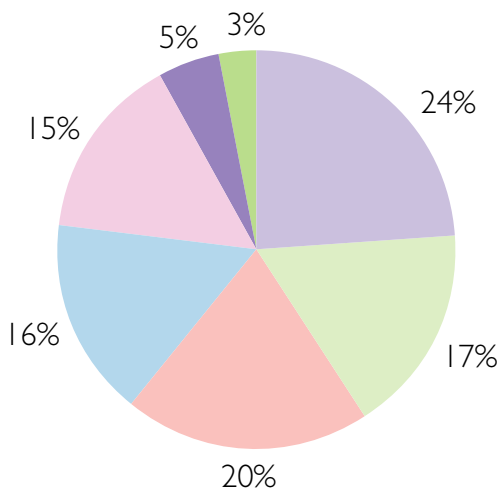
Eleanor Williams
Chair Barnardo's Cymru National Committee

Our service users

During the year, over 8,700 people – vulnerable children, young people and their parents – used our services across Wales. This figure shows a significant nine per cent increase in numbers on 2006-2007. Alongside work in adoption and fostering, provision of short breaks to disabled children and young people, support of families struggling to cope and work with care leavers and young homeless people, we have also been involved in work with:

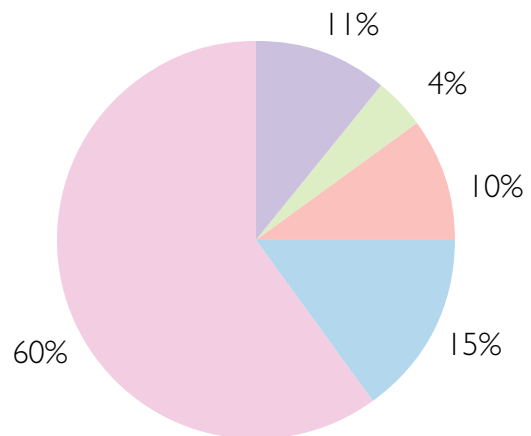
- young carers
- fathers in the prison system
- children and young people leading 'risky street lifestyles'
- families affected by substance misuse
- children and young people who have sexually harmed others
- children and young people who themselves have been sexually exploited.

We have continued to deliver services to a broad age range of users as chart (1) shows.



- 0-4 years
- 5-10 years
- 11-15 years
- 16-17 years
- 18-21 years
- 22-25 years
- 26+ years

In particular, it is the aim of Barnardo's Cymru to deliver services to those most in need of our support; consequently, we target some particular minority groups who we know to be at greatest disadvantage; the numbers of users from some of those groups as a percentage of our overall 8,700 users were:



- children in the 'looked after' system
- children on the child protection register or deemed to be 'at risk'
- disabled children
- people of non-white ethnicity
- other children and young people

Children and young people have a right to... opportunities to learn, enjoy and achieve

Amser Ni in Gwynedd enabled disabled young people to take part in an outdoor activities weekend, trying out a range of new activities like rock climbing, rowing and archery.

In Caerphilly, 75% of young carers completing group sessions looking at the impact of their caring duties on education, work or training, were satisfied, 90% had a better understanding of the options and benefits available to them and 40% asked the service to contact their school to look at additional support for them.

“I really enjoy our sessions and am pleased that I have formed such a positive relationship with Katie and her mum. I always look forward to Thursdays and seeing Katie. I feel very privileged to be the first person who has taken Katie swimming. It’s great to see her confidence grow week by week in the water.”

Sessional Worker, Community Links Cardiff and the Vale of Glamorgan

Community Links in Cardiff and The Vale of Glamorgan provided young disabled people with opportunities to enjoy social activities that they had never tried before.

Young people from the BAYS in Swansea assisted in putting together a successful bid to the Big Lottery ‘Make it Happen’ Fund to make a film about what it is like to be young and homeless. This film will be used to educate year 11 pupils in comprehensive schools in Swansea.

“I got my first job thanks to Barnardo’s help with training and giving me confidence to apply.”

John, service user, Merthyr 16+ service

Merthyr’s 16+ service held a weekly ‘job club’ enabling young people to access short courses, the internet and employment information. Of the young people involved 80% had a ‘job search’ action plan, 100% of those who attended achieved two OCNs and 80% completed a CV and job preparation.

“My daughter loves coming to the ‘Super Dads’ session and asks “when is it Super Dads Saturday?” I think it’s great too, as I get to have fun with my little girl and she has fun with me. It’s hard being separated from her mum, but with Super Dads, I get the chance to play, learn and enjoy being with her. I also get to meet other dads and talk about what it’s like being a dad.

service user, Powys Parent Works service

Through the crèche provision at the Rural Family Service on Anglesey, 80% of parents reported improvements in their child’s social skills, such as sharing and making friends. Seventy per cent reported developments in language skills.

Swansea Children Matter ran six School Start groups focussing on the initial transition into school. These were run in all three Flying Start schools in the area; teachers reported significant improvement in children establishing themselves into school.

“My daughter is very sociable and she gets the right stimulation by coming to the crèche – I can relax on that day. It’s great – more help than you can possibly imagine.”

service user, Ely Child and Parent Support Team

Taith, an all Wales service, developed a DVD and workbook resource aimed at enabling the promotion of healthy sexual attitudes and behaviour in young people. Over 500 copies of the ‘Offside’ package have been sold across the UK and Europe. The resource has been successfully evaluated and has been bought by Local Education Authorities within Wales to inform the provision of sex education within the secondary school setting.

“Play scheme this year was a very good experience for Richard and almost all his bad temper and outbursts disappeared. It was a wonderful feeling knowing he was having a fabulous time and that he would come home in a great mood and that helped all of us enjoy each other’s company to the fullest. Absolutely perfect; thank you from all of us!”

Richard’s mother, Blaenau Gwent Service, Ebbw Vale



Children and young people have a right to... enjoy good emotional, physical and mental health

Parents from Caban Bach in Blaenau Ffestiniog reported an 85% increase in their own mental wellbeing following completion of the Parenting Course, according to the General Health Questionnaire (GHQ) accredited assessment tool.

“They helped me get self esteem; they helped me get into my new school. I feel I have been listened to because now all my problems are sorted.”

Shelly, aged 16 years, Out There, Marlborough Road Partnership, Newport

Three young people from Compass in Wrexham contributed to the Audit Commission’s All Wales Consultation with young people in their review of Child and Adolescent Mental Health Services (CAMHS) services.

The Emotional Health and Wellbeing Project in Cyfle has supported a group of young men in custody to produce a bilingual guide for others entering custody for the first time. We have used this brochure with 350 young people as a tool to raise awareness and to support other young people who are going through this process.

“For a long time now when people have talked to me about my son it’s always been about stuff he’s done wrong; it’s a really nice change to hear that he has been involved in something so good and is helping other people; he’s starting to grow up and I am very proud of what he is doing.”

Kenny’s parent, Cyfle service, Henllan

Young parents from the Marlborough Road Partnership in Newport were enabled to enjoy time as young people while their children had enriching childcare experiences.

Young ‘V-Linx’ volunteers and service users from Pembrokeshire Family Link reported a greater level of self esteem and confidence to try new activities and meet new people.

“Since my children have been attending the afterschool sessions, they have developed their confidence and have really come out of themselves.”

parent, Springhills Activity Centre, RCT

Parents and carers attending Powys Parent Works service in Newtown were offered advice and strategies for coping with their children’s behaviour, 90% felt more confident and informed regarding their children’s behaviour and development. They reported how far their relationship with their children had improved.

Of the 21 young people receiving one to one support from Seraf, an all Wales service, 15 had reduced contact with risky adults.

“I never realised what was happening to me – all these years I just thought that was what happened in a relationship – I’ll never let anyone do that to me again!”

service user, Seraf, all Wales service

“David appears much more focussed and calmer... able to express his feelings and has begun to come to terms with the personal abuse suffered.”

Social Worker for David, 13 years, Taith, all Wales service

At initial assessment, 32% of young people referred to Taith had below average self esteem. Following intervention this figure dropped to 9%. Similarly, at initial assessment 21% of Taith service users had above average emotional loneliness. Post intervention this figure dropped to 12%, another highly significant improvement.

“Barnardo’s staff are professional but it’s much more personal. They see me as me, not a patient number.”

**service user, Caterpillar,
Marlborough Road Partnership,
Cardiff**



Children and young people have a right to... be safe from harm

Compass Partnership set up a multi agency domestic violence young people's group, Little Voices. They were awarded funding by Crime Stoppers to create and publish a poster on domestic violence for young people in the Wrexham area. They also gave a presentation at a multi agency conference.

"I was provided with tools to take control of any situation with my child. It has given me back my confidence in being a good parent."

parent, Neath Port-Talbot Parenting Matters

Since beginning interventions with Flintshire Families Matter in Buckley, two children of parents supported have had their names removed from the Child Protection Register and subsequently had their cases closed by Social Services. Fourteen other young people who were recognised by Social Services as 'children in need' have had their cases closed.

Of the young women who received group support at the Marlborough Road Partnership in Cardiff, 70% stated that they had come to have a greater understanding of the negative impact of violence on their personal relationships and on their children.

"I was in a right mess and had run out of friends to stay with. My worker at BAYS helped me to find somewhere safe to stay and worked with me through my problems. Now I'm going back to college in September."

Anna, BAYS Youth Homeless Service, Swansea

At Neville Street in Cardiff, the Girls' Group participated in research undertaken by Barnardo's Cymru entitled "Young people's experiences of and solutions to identity related bullying." The girls produced their own DVD "Why me?" to accompany the published report. 100% of participants reported increased knowledge about this issue and a desire to learn more.

"Excellent, informative training – this should form part of mandatory training for everyone working with children. It's been really helpful to attend a training session on a topic most people know so little about."

Trainee receiving Seraf training around child sexual exploitation

In the Playzone at Glyncoch in RCT, parents received safety equipment via the local authority Home Safety scheme. Twelve children aged eight to eleven years attended a fire awareness raising course run by the local Fire Brigade. Afterwards they reported being more informed and aware of hazards relating to fire.

"I like it that my worker is contactable; I like that we meet regularly and she doesn't let me down."

"I feel safe – really safe here; I love this group, I love the workers, I love, love, love it all!"
service user, Seraf, all Wales service

The Seraf service delivered Level 1 Child Sexual Exploitation (CSE) awareness raising training to over 750 professionals, and Level 2 direct work skills training to more than 100 professionals from a range of agencies. More than 90% of participants in the training said they had increased awareness of child sexual exploitation, particularly in relation to how to identify children and young people at risk

and felt they could incorporate learning in their work to address CSE. Children's Services in two local authority areas are implementing the Sexual Exploitation Risk Assessment Framework (SERAF) tool, enabling the routine assessment and monitoring of child sexual exploitation.

**“If it hadn’t been for this service,
I would still be in such a mess. I am
now completing my university course
and my son is no longer on the Child
Protection Register.”**

mum, Flintshire Families Matter, Buckley



Children and young people have a right to... a positive family life

Parents from the Amser Ni Service in Gwynedd report back that the service helps everyone to recharge their batteries and that the break from caring improves life at home.

“I am part of the family here. I like to play with Jake and Molly, my foster brother and sister.”

child in foster placement, BCAFS, all Wales service

Children and young people from the all Wales Barnardo's Cymru Adoption and Fostering Service (BCAFS) were placed in families able to meet their complex needs and committed to permanently caring for them. At 'looked after children' reviews, positive feedback was received on the stability of the placements and the

benefits of experiencing a positive family life were acknowledged.

With careful matching and support of the carer arrangements, children and young people at Community Links in Cardiff and the Vale of Glamorgan, formed positive relationships with their carers. Review meetings indicated that, overall, families have been very happy with the services provided and the positive impact these have had.

“Rules, consistency of praise and special time have resulted in less whinging, more independence, less arguing and a happier home.”

parent, Incredible Years course, Caban Bach, Blaenau Ffestiniog

With Ely Families in Cardiff, up to 90% of parents completing each programme said they felt more confident in their ability to parent well and 75% of young people using the service reported an improved situation at home with their family.

Twenty five families at Merthyr Early Years

Service received grant support. In total £7,000 worth of grants were accessed by the service to help meet families' basic needs.

Neath Port Talbot Partnership provided parenting courses for fathers who were in Parc Prison, Bridgend. Two two-day courses were run for parenting professionals; four half day Family Group Meetings workshops were run for referrers and students.

“As an opportunity to explore a difficult and emotional family situation, I think that the Family Group Meeting (FGM) provided an appropriate and supportive environment. The FGM was extremely well facilitated and had been effectively prepared for. I would certainly use this service again; it was a very positive experience with positive manageable outcomes for the family referred.”

referring local authority Social Worker to the Powys FGM service

Seventeen expectant mothers from the Glyncoch service in RCT were able to access ante-natal care in their local community, in a non medical setting.

“When I first came to Cardiff I had little confidence and no English. The project worker helped me and my daughter with very good support. We joined the mother and toddler group and the worker visited us at home every week and phoned us twice a week. She helped us get benefits and took me to see a lawyer. Our confidence is very good now and I say thank you to Barnardo's.”

service user, Neville Street, Cardiff

“While Sam and Michael are away it gives us invaluable recuperation time, knowing the boys are safe, happy and not far away while spending quality time with our other children.”

parents, Pembrokeshire Family Link

**You see me laugh
With all the glory
But behind closed doors
It's a different story
Working, cleaning
Not having fun
Something you've never really done**

**You go out with
All your mates
While I watch
Through closed gates
Scrubbing, cleaning
Not something daring
But maybe caring.**

young carer, Caerphilly Service



Children and young people have a right to... belong and contribute to their communities

“I really liked working with the artist. I learnt how to use a digital camera and how to make the photos look different on a computer. We printed lots of pictures and put most of them up in the reception, including one of me skateboarding. It looks brilliant.”

Scott, BAYS Youth Homelessness service, Swansea

Three young people using the BAYS Youth Homelessness and Supported Lodgings Services worked with a community artist to produce a mural and photographic artwork on a Swansea theme in order to transform the reception of the BAYS Partnership into a more young person friendly space.

Mark Jenkins, a young carer aged 20 from the Carmarthen service in Llanelli, has been facilitating presentations within the service to add a young carers' perspective. Mark's success in relaying the young carers' message was recognised in his being given a High Sheriff's Award.

During the year, Flintshire services have supported 22 children to access play schemes in their community, 35 young people to access statutory and voluntary youth services, 26 young people to access the Duke of Edinburgh Award Schemes, four adults and ten young people to access further education and eight families to access Parent and Toddler Groups in their community.

“Emily, with the help of her support worker Bev, was introduced to a dance class which she is now able to access on her own; Emily is a different girl since being around Bev. She has achieved what we wanted and settled in a dance group.”

Emily's dad Jason, Blaenau Gwent service, Ebbw Vale

“The service has really helped my daughter's social and general development.”

parent, Carmarthenshire Family Link

Provision of language support at the Neville Street service in Cardiff has supported families to engage in a wide range of provision, including parenting programmes, family workshops and evaluation sessions. Practical sessions on 'safety in the home', first aid, food hygiene and personal safety have all been delivered with language support available.

“Thank you from the bottom of my heart for giving me the opportunity to be involved.”

service user, Caterpillar, Marlborough Road Partnership, Cardiff

Young people at the Caterpillar service in Cardiff recently designed a training package to be delivered to adult professionals who work in managing self harm. They have also been involved in a wide range of national and local media campaigns and projects, gaining confidence and self esteem whilst developing media and presentation skills.

In the Neath Port Talbot Partnership, two young people have become volunteers and have accessed training and support. Five parents contributed to different elements of the local authority's work.

At RCT Glyncoch Playzone, one ex-service user completed a CACHE level 2 in Play Work.

Service users from Swansea Children Matter were enabled to take part in a consultation process and a link pupil system was set up as a consequence. All link pupils indicated that they enjoyed this role and felt proud to have been picked. There was 100% attendance on link pupil training days.

“I’m around people who have come straight from a good home and gone straight through college and they are sat next to me who’s had all these problems and still ended up in the same place as them. I want to work with people who have drug and alcohol problems and give back to the community what I have taken out of it.”

Richard, 27, ex service user, Compass, Wrexham



Children and young people have a right to... a social and economic stake in society

Young people from the BAYS Partnership were involved in designing a website for care leavers in Swansea. They also took part in a launch to publicise this new resource and spoke to professionals about their experiences. In doing so they gained presentation, public speaking and IT skills.

“...and the award goes to Blaenau Gwent CBC for Participation and Citizenship.”

Brian Gibbons, Welsh Assembly Government Member with responsibility for Local Government

In our Blaenau Gwent service in Ebbw Vale, children, young people and their families were significant contributors to the Welsh Local Government Excellence Award application, which Blaenau Gwent County Borough Council won for Participation and Citizenship.

Twenty seven young carers from the Carmarthen service attended the Live Blue Peter Christmas show that promoted the Disk Drive appeal, raising funds for young carers services and promoting their needs. Young carers reported having a fantastic ‘once in a lifetime’ experience at the Blue Peter event and feedback from families was very positive.

Young people from the Cyfle service in Henllan sat on the Young Persons’ Reference Group which worked with the Welsh Assembly Equal Opportunities Committee and helped to influence their report which made 40 recommendations to improve services for disabled children and young people in Wales.

Young people and staff at the Caterpillar service in Cardiff have been involved in awareness raising work through research, consultation and a number of campaigns. Feedback from the public, professionals and other service users shows that the work has made a positive impact and contributed to a greater awareness and understanding of mental health issues.

“I really don’t know what I would do without Barnardo’s.”

parent, Swansea Children Matter

“I want to do volunteering because of a course I would like to do in social welfare and also because I used to be supported by Marlborough Road. Attending the Young People Support Project turned my life around and made me much more confident. The group co-ordinator was my inspiration for wanting to go into this type of work.”

young person, Marlborough Road Partnership, Cardiff

Parents and children from the Neath Port Talbot Partnership were trained to take part in interviews and to make presentations to university post graduate students, professional groups and were also involved in a successful tender bid.

In our Powys services, 45 parents and carers contributed to the Single Children’s Plan consultation and 20 parents achieved an National Open College Network (NOCN) Level 2 Award – The Incredible Years.

Fifty eight children from Rural Family Service on Anglesey supported Barnardo’s Big Toddle and helped to raise over £500. Another £480 was raised by the Caban Bach service in Blaenau Ffestiniog, through sponsorship.

“Over the years, the Rural Family Service has played a leading role in the Children and Young People’s Partnership’s plans here on Anglesey. The challenge now is different, and the Partnership will look to the RFS to lead on plans to reinforce collaboration and to enhance services provided to children and their families.”

Gareth Hughes, Rheolwr Fframwaith Partneriaethau Plant a Phobl Ifanc, Cyngor Ynys Môn

“Iolo has been able to try out lots of new activities and experiences during his short breaks that will help him become more independent in the future.”

Iolo’s father, Amser Ni service, Caernarfon



Policy, research and development

The Barnardo's Cymru Policy, Research and Development Unit operates on a number of levels and in a variety of ways.

We influence **policy** by campaigning on issues which affect the lives of our most vulnerable children and young people, such as those with mental health needs, those at risk of child sexual exploitation and those living in poverty. For example, we produce reports, speak at conferences, provide briefings for politicians, give evidence to Assembly and Government Committees and meet with Ministers and lead civil servants.

We produce high quality **research** documents which highlight new areas of concern or which evaluate the effectiveness of existing or new ways of working with children, young people and their families. This year for example, we reported on young people's experiences of racist bullying and scoped the prevalence of child sexual exploitation in Wales.

We support and encourage the **development** of new and innovative services by exploring new ways of working, gathering substantiating evidence of what works and drafting and submitting Barnardo's Cymru bids to relevant funding streams. This year we have been successful in supporting the development of new work to address parental substance misuse, its impact on children in families and to provide parenting programmes for male inmates in Welsh prisons.

We promote and facilitate the **participation** of children and young people across the work of the Unit and the broader organisation in Wales. This includes supporting young people to influence the design of our services and the environments in which we run them, involving them in the recruitment and selection of staff and helping them to directly influence policy makers, such as politicians and civil servants. This year we undertook an extensive consultation exercise with children and young people as part of the major review of Child and Adolescent Mental Health Services across Wales.

Our Policy, Research and Development Unit can be contacted on 01639 620945

Mental health provision for 16 and 17 year olds in Wales

No 2
Policy and practice briefing

Dr Sam Clutton and Menna Thomas

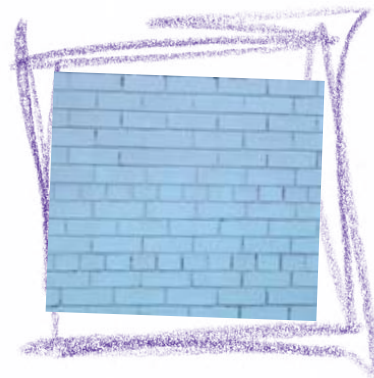
Summary of key issues and research findings highlighting the unmet need and gaps in provision for 16 and 17 year old young people in Wales with mental health problems



BELIEVE IN CHILDREN

Barnardo's
Cymru

Young people's experiences of, and solutions to, identity related bullying: Research report



Vikki Butler
Research and Policy Officer
Barnardo's Cymru

Funded by City and County of Cardiff
Cymorth research grants



Barnardo's
Cymru
BELIEVE IN CHILDREN
CREDWCH MEWN PLANT

Public awareness and media

The two dominant strands of our work in 2007-2008 were in revitalising the image of Barnardo's with the launch of the Barnardo's **Believe in Children** brand, and in promoting and profiling a contemporary image of Barnardo's Cymru.

The latter was achieved most notably in the documentary series **Somebody's Child**, shown on BBC Wales; in the **Blue Peter** appeal which ran on BBC1 network; and in the supplement about our work in North Wales that was printed and distributed for us by NWN Media Ltd.

The **Somebody's Child** series gave us an unprecedented opportunity to shift public perception of Barnardo's from the 'orphans' image, to a more realistic understanding of the wide-ranging nature of our modern day work. The series featured family group meetings, short breaks fostering, young carers, homeless young people and young people with mental health issues.



The average viewing figures across the series of programmes was 114,000. We also had further newspaper feature coverage linked to the documentary which reached a further 100,000 readers.

In tandem with filming **Somebody's Child**, we were also involved in supporting the **Blue Peter** national appeal for Barnardo's. Young carers from Caerphilly and Flintshire were involved in a number of filming sessions and were featured during the course of the appeal.

The opportunity to produce a newspaper supplement distributed by NWN Media Ltd newspapers across their circulation area gave us an excellent opportunity to reach 90,000 readers in North Wales. Young people from Flintshire and Wrexham with whom we work also gained experience from taking part in the project.

Other media highlights included:

- support of our influencing activity highlighting child poverty in Wales with the launch of the **'It doesn't happen here'** report in May
- achieving a high profile for our short-break fostering work with coverage of the launch of the Shared Care recruitment DVD at the Senedd in August
- a number of project launches at Caban Bach in Blaenau Ffestiniog and at Families Matter in Flintshire
- significant milestones such as the 15th anniversary of Cardiff Young Families service and the 60th anniversary celebrations of Barnardo's as a fostering agency
- fundraising events including the Bike Ride, the Cardiff Half Marathon and parent and child 'Big Toddles'.



Our people – staff



“Children were seen to be forming positive relationships with their peers with the emphasis very much on mutual respect... Staff are able to manage a wide range of children’s behaviour in a way that promotes their welfare and development... An environment is created that encourages acceptable behaviour.”

Care and Social Services Inspectorate Wales (CSSIW) inspection report, Neville Street service, August 2007

“...coming to work at Seraf was my first experience of working at a service within Barnardo’s Cymru and everyday I’m struck by the commitment and the passion the team have for the work that they do... I feel very privileged and proud to be a part of it!”

team member

Our staff, volunteers and carers are absolutely key to the quality, effectiveness and safety of our work. As an organisation, we continue to strive to ensure that we appropriately recruit, induct, train and support the right people to ensure standards are met.

In line with the continued rapid growth of our work across Wales, our staffing numbers grew over the year from 670 to 770 – an increase of 15%.

During the past year we have:

- achieved successful accreditation for the Investors in People award
- gained re-approval of Barnardo’s Cymru as an NVQ centre for Level 4 (Management)
- directly delivered 127 training courses for our people on key subjects such as Safeguarding Children, Health and Safety, Leadership and Management, Equalities and Diversity and Management of Sickness and Absence
- worked with partner agencies to develop training around disability in particular
- delivered the initial roll out of NVQ Level 2 (Health and Social Care) for domiciliary care staff in line with CSSIW requirements
- in line with our continued growth as an organisation in Wales, advertised nearly 250 jobs and processed over 500 Criminal Records Bureau (CRB) checks.

For more information about employment with Barnardo’s Cymru please ring 029 2049 3387 or visit www.barnardos.org.uk

Our people – volunteers

As with our staffing, the numbers of volunteers giving of their time to help us in our work also grew significantly over the year – from 675 to 755 – an increase of 12%. People continue to come forward to volunteer in our Children's Services, in our Retail branches and in our Fundraising activities.

Within the overall increased numbers of people volunteering, there were some

“Being a volunteer has increased my confidence skills in interacting and meeting new people; it's made me have more patience and understanding of disability.”

**V-Linx volunteer,
Pembrokeshire
Family Link**

particularly pleasing levels of increase from certain targeted groups within the population. Our numbers of volunteers under the age of 25 years increased from just 26 people to 108 by the year end, our numbers of disabled volunteers increased by 24% and our numbers of volunteers from within black and minority ethnic communities almost trebled – it

has been a good year for volunteering in Barnardo's Cymru!

The volunteering year was rounded off by the success of a volunteer at our Parenting Matters service in Neath Port Talbot in winning a UK wide volunteering award from the Marsh Trust.

Thank you to all our staff and volunteers for their continued efforts in making us a very significant organisation in delivering services to the most disadvantaged children, young people, families and communities across Wales.



“Involvement as volunteers gives us our identity back. Many of us feel we are not “just parents” anymore. We have developed other interests, other skills, other friends. Being involved with one thing in volunteering seems to open the door for many others.”

**Helen Culpan, volunteer,
Neath Port-Talbot Partnership**

“I would like to say a big THANK YOU to all our volunteers for their commitment, enthusiasm and time over the last year. Your support is invaluable. Working with such dynamic volunteers has had an impact in service planning to develop further volunteering roles within the service; exciting times!”

Fran Parry, Volunteer Co-ordinator, Rural Family service, Ynys Môn and Amser Ni, Gwynedd

For more information about volunteering with Barnardo's Cymru please ring 029 2049 3387 or visit www.barnardos.org.uk

Fundraising

Crucial donations came in from a variety of sources, including: individual giving, company giving, sponsorship, volunteer fundraising, pay roll giving, matched giving by employers, challenge events and fundraising by schools and colleges. There was a breadth of initiatives and innovation in the type of fundraising evidenced by volunteers who make up our Barnardo's Helper Groups, generating over £120,000 of funds through many events – some familiar and some new. Corporate partners donating over £5,000 in Wales included Airbus, British Telecom, Barclays Bank, Royal Mail Group and The Village Hotel in Swansea.

Net funds raised were up by 16% over the previous year, but we will continue to strive for more to support our work in Wales. Our great thanks go out to all those individuals and organisations that have contributed to raising funds to support our work; your support is greatly appreciated.

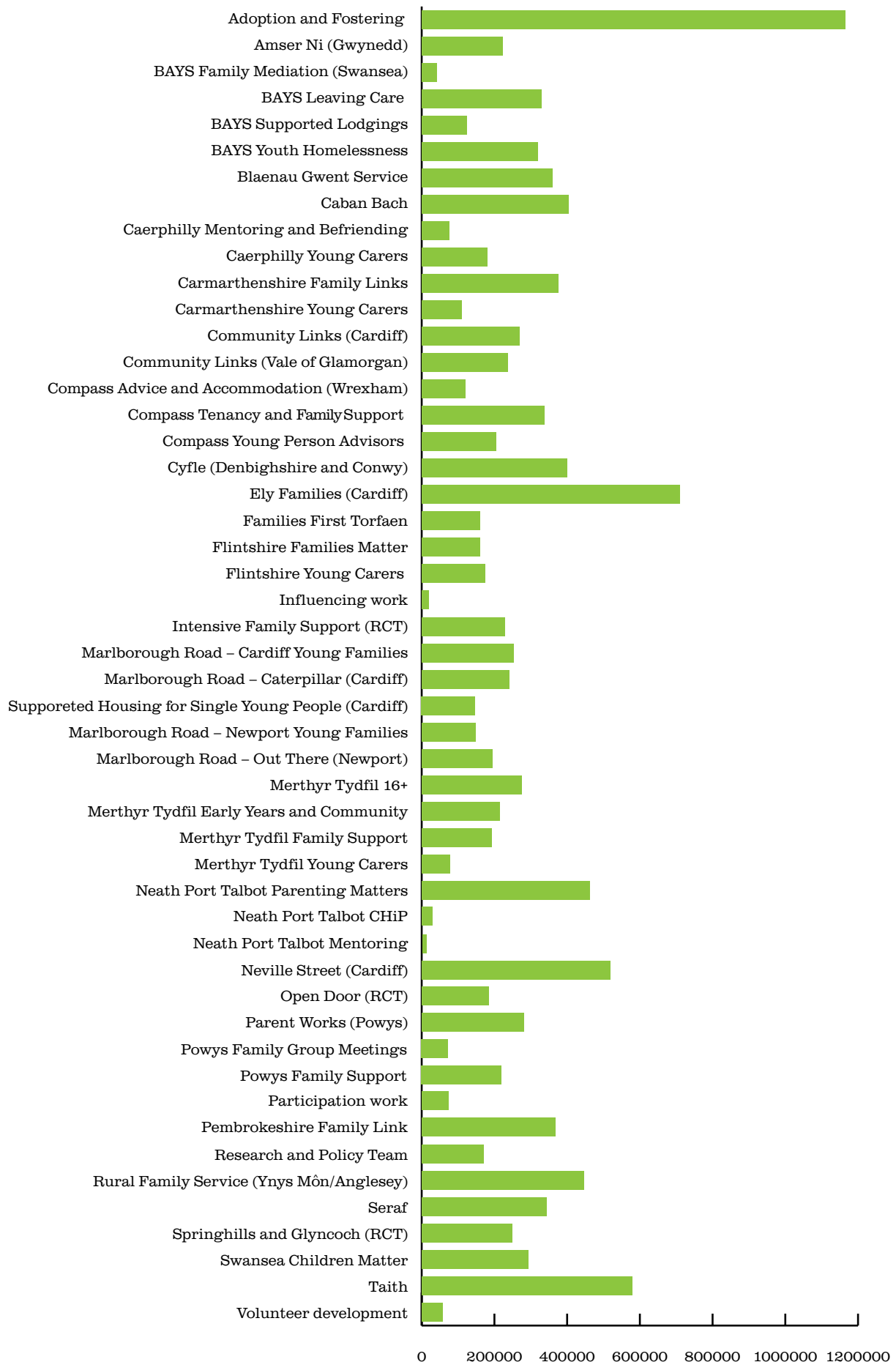
A highlight this year was the support we received from school children raising money; funds from schools were up by 64% on the previous year generating £70,000. Another great success was the Cardiff Half Marathon, which was organised by Barnardo's Cymru and was the largest race in Wales, attracting over 7,500 runners.

Although it was a positive year in terms of increased funds our work is never finished. We are only too aware of other children, young people and families that we could help if only we had more funds. We will, as always, continue to further develop our fundraising streams and aim high for next year!



Can you help support the work of Barnardo's Cymru through volunteering, legacy, individual donating, corporate giving, event participation or raising sponsorship for events? For more information about how you can support Barnardo's Cymru visit www.barnardos.org.uk/wales and click on "Fundraising" or telephone 029 2049 3387

Spending in Children's Services 2007-2008



Children's services

Anglesey/Ynys Môn

1. Barnardo's Rural Family Service

Isgraig
Lon Newydd, Llangefni
Ynys Mon (Anglesey) LL77 7PT
Telephone: 01248 751194
Fax: 01248 751218
Email: ruralfamilyservice@barnardos.org.uk

Gwynedd

2. Barnardo's Caban Bach

Rhesdai Meirion, Blaenau Ffestiniog
Gwynedd LL41 3AU
Telephone: 01766 832546
Fax: 01766 832547
Email: caban.bach@barnardos.org.uk

3. Barnardo's Gwasanaeth Amser Ni

14 Stryd Fawr, Caernarfon
Gwynedd LL55 1RN
Telephone: 01286 675847
Fax: 01286 677269
Email: amserni@barnardos.org.uk
Web: www.barnardos.org.uk/amserni

Conwy/Denbighshire

4. Barnardo's Cyfle

Henllan Centre, Henllan
Nr Denbigh, Denbighshire LL16 5YA
Telephone: 01745 817216
Fax: 01745 817521
Email: cyfle@barnardos.org.uk

Flintshire

5. Barnardo's Flintshire Services:

Flintshire Young Carers

Hawarden Youth and Community Centre
Groomscroft, Hawarden
Flintshire CH5 3EL
Telephone: 01244 539928
Fax: 01244 539495
Email: flintshire.youngcarers@barnardos.org.uk

Flintshire Families Matter

The Old Baths, Mold Road
Buckley, Flintshire CH7 2JB
Telephone/Fax: 01244 551246
Email: familiesmatter@barnardos.org.uk

Wrexham

6. Barnardo's Compass Partnership: Advice and Accommodation

Bryn Hyfryd
2 Grosvenor Road
Wrexham LL11 1ER
Telephone: 01978 315130
Fax: 01978 315131
Email: compass@barnardos.org.uk
Web: www.barnardos.org.uk/compass

Care Leavers Support

Bryn Hyfryd
2 Grosvenor Road
Wrexham LL11 1ER
Telephone: 01978 315130
Fax: 01978 315131
Email: compass@barnardos.org.uk
Web: www.barnardos.org.uk/compass

Tenancy and Family Support

Bryn Hyfryd
2 Grosvenor Road
Wrexham LL11 1ER
Telephone: 01978 315130
Fax: 01978 315131
Email: compass@barnardos.org.uk
Web: www.barnardos.org.uk/compass

Powys

7a. Barnardo's Parent Works and Family Group Meetings:

Parent Works

Ynys-y-Plant, Plantation Lane
Newtown, Powys SY16 1JH
Telephone: 01686 617444
Fax: 01686 617440
Email: parent.works@barnardos.org.uk

Family Group Meetings

Unit 6, St Giles Enterprise Park
Newtown, Powys SY16 3AJ
Telephone: 01686 622083
Fax: 01686 624122

7b. Barnardo's Multi Agency Intensive Support Service (BMISS)

Emporium Building, Temple Street
Llandrindod Wells, Powys LD1 5DL
Telephone: 01597 829664
Fax: 01597 829668
Email: bmiss@barnardos.org.uk

Pembrokeshire

8. Barnardo's Pembrokeshire Family Link

3-5 Bush Street, Pembroke Dock
Pembrokeshire SA72 6XB
Telephone: 01646 687064
Fax: 01646 683033
Email: pembroke.dock@barnardos.org.uk
Web: www.barnardos.org.uk/
familylinkpembrokeshire

Carmarthenshire

9. Barnardo's Carmarthenshire Services:

Carmarthenshire Family Links

33 Thomas Street, Llanelli
Carmarthenshire SA15 3JE
Telephone: 01554 775232
Fax: 01554 777991
Email: carmarthenshire.services@barnardos.org.uk
Web: www.barnardos.org.uk/
carmarthenshirefamilylinks

Carmarthenshire Young Carers

33 Thomas Street, Llanelli
Carmarthenshire SA15 3JE
Telephone: 01554 775232
Fax: 01554 777991
Email: carmarthenshire.services@barnardos.org.uk
Web: www.barnardos.org.uk/
carmarthenshieryoungcarers

Swansea

10. Barnardo's Swansea Children Matter

13-15 Heol Cadifor, Penlan
Swansea SA5 9AF
Telephone: 01792 797289
Fax: 01792 797293
Email: swansea.cm@barnardos.org.uk
Web: www.barnardos.org.uk/
swanseachildrenmatter

11. Barnardo's BAYS Partnership:

Leaving Care

32-36 High Street,
Swansea SA1 1LG
Telephone: 01792 455105
Fax: 01792 461064
Email: bayspartnership@barnardos.org.uk

Supported Lodgings

32-36 High Street, Swansea
SA1 1LG
Telephone: 01792 455105
Fax: 01792 461064
Email: bayspartnership@barnardos.org.uk

Youth Homelessness

32-36 High Street,
Swansea SA1 1LG
Telephone: 01792 455105
Fax: 01792 461064
Email: bayspartnership@barnardos.org.uk

Neath Port Talbot

12. Barnardo's NPT Partnership:

Parenting Matters

19 London Road, Neath,
Neath Port Talbot SA11 1LF
Telephone: 01639 620771
Fax: 01639 631408
Email:
neathporttalbotparentingmattersservice@barnardos.org.uk
www.barnardos.org.uk/parentingmattersnpt

CHIP

19 London Road, Neath
Neath Port Talbot SA11 1LF
Telephone: 01639 620771
Fax: 01639 631408
Email:
neathporttalbotparentingmattersservice@barnardos.org.uk
www.barnardos.org.uk/parentingmattersnpt

Family Involvement

19 London Road, Neath
Neath Port Talbot SA11 1LF
Telephone: 01639 620771
Fax: 01639 631408
Email:
neathporttalbotparentingmattersservice@barnardos.org.uk
www.barnardos.org.uk/parentingmattersnpt

Bridgend

13. Barnardo's Taith Service (all Wales)

Davian House
Village Farm Industrial Estate
Pyle, Bridgend CF33 6BJ
Telephone: 01656 749235
Fax: 01656 740039
Email: taith.service@barnardos.org.uk

The Vale of Glamorgan

14b. Barnardo's Community Links

Unit 1, 58-62 Cowbridge Court
Cowbridge Road West
Cardiff CF5 5BS
Telephone: 029 2057 1910
Fax: 029 2056 9352
Email: community.links@barnardos.org.uk

Cardiff

14b. Barnardo's Community Links

Unit 1, 58-62 Cowbridge Court
Cowbridge Road West
Cardiff CF5 5BS
Telephone: 029 2057 1910
Fax: 029 2056 9352
Email: community.links@barnardos.org.uk

15. Barnardo's Cymru Adoption and Fostering Service (BCAFS - all Wales)

3 Raleigh Walk, Brigantia Place
Atlantic Wharf, Cardiff CF10 4LN
Telephone: 029 20436200
Fax: 029 20436201
Email: cymru.derwen@barnardos.org.uk
Web: www.barnardos.org.uk/
cymruadoptionandfostering

Children's services

16. Barnardo's Ely Families

Ely Family Centre, 87 Grand Avenue
Ely, Cardiff CF5 4LE
Telephone: 029 20577074
Fax: 029 20577080
Email: ely.family@barnardos.co.uk
Web: www.barnardos.org.uk/elyfamilies

17. Barnardo's Neville Street

7a Neville Street, Riverside
Cardiff CF11 6LP
Telephone: 029 2022 9585
Fax: 029 2037 3470
Email: nevillestreet.service@barnardos.org.uk

18. Barnardo's Seraf (all Wales)

46 Marlborough Road, Roath
Cardiff CF23 5BX
Telephone: 029 2049 1743
Fax: 029 2049 9684
Email: SerafService@barnardos.org.uk

19a. Barnardo's Marlborough Road Partnership:

Cardiff Young Families

46 Marlborough Road, Roath
Cardiff CF23 5BX
Telephone: 029 2049 7531
Fax: 029 2045 3083
Email: mrp@barnardos.org.uk
Web: www.barnardos.org.uk/marlboroughroad

Caterpillar

46 Marlborough Road, Roath
Cardiff CF23 5BX
Telephone: 029 2049 7531
Fax: 029 2045 3083
Email: mrp@barnardos.org.uk
Web: www.barnardos.org.uk/marlboroughroad

Supported Housing for Single Young People

46 Marlborough Road, Roath
Cardiff CF23 5BX
Telephone: 029 2049 7531
Fax: 029 2045 3083
Email: mrp@barnardos.org.uk
Web: www.barnardos.org.uk/marlboroughroad

Rhondda Cynon Taf

Barnardo's RCT Partnership:

20. Springhills and Glyncoch Playzone

58/60 Garth Avenue, Glyncoch
Ponytpridd, Rhondda Cynon Taf CF37 3AA
Telephone: 01443 405805
Fax: 01443 405805
Email: springhills.centre@barnardos.org.uk
Web: www.barnardos.org.uk/springhillscentre

21. Intensive Family Support

Grange Terrace, Llwynypia, Tonypandy,
Rhondda Cynon Taf CF40 2HT
Telephone: 01443 440846
Fax: 01443 430706
Email: intensivefamilysupport@barnardos.org.uk

22. Open Door

21 Morgan Street, Pontypridd
Rhondda Cynon Taf CF37 2DS
Telephone: 01443 486645
Fax: 01443 405285
Email: rectopendoorservice@barnardos.org.uk

Merthyr Tydfil

23. Barnardo's Merthyr Partnership: 16+ Service

56 High Street, Pontmorlais
Merthyr Tydfil CF47 8UN
Telephone: 01685 379502
Fax: 01685 377258
Email: merthyr.partnership@barnardos.org.uk

Young Carers

56 High Street, Pontmorlais
Merthyr Tydfil CF47 8UN
Telephone: 01685 382422
Fax: 01685 377258
Email: merthyr.partnership@barnardos.org.uk

Early Years and Community

Portacabin 16 Goetre School, Rowan Way,
Gurnos Estate, Merthyr Tydfil
Email: merthyr.partnership@barnardos.org.uk

Flying Start

Park Baptist Sunday School Building
10th Avenue, Galon Uchaf
Merthyr Tydfil CF47 9TG
Telephone: 01685 371993
Email: merthyr.partnership@barnardos.org.uk

Family Support

Ael-y-Bryn, Gurnos Est
Merthyr Tydfil CF47 9AU
Telephone: 01685 387936
Email: merthyr.partnership@barnardos.org.uk

Caerphilly

24. Caerphilly Services:

Barnardo's Caerphilly Mentoring and Befriending

59 Commercial Street
Risca NP11 6AW
Telephone: 01633 612712
Fax: 01633 615924
Email: caerservices@barnardos.org.uk
Web: www.barnardos.org.uk/caerphillymentoringandbefriending

Barnardo's Caerphilly Young Carers

59 Commercial Street
Risca NP11 6AW
Telephone: 01633 612712
Fax: 01633 615924
Email: caerservices@barnardos.org.uk
Web: www.barnardos.org.uk/caerphillyyoungcarers

Blaenau Gwent

25. Barnardo's Blaenau Gwent Service

Ground Floor Offices, The Market Hall
Bethcar Street, Ebbw Vale NP23 6HN
Telephone: 01495 307950
Fax: 01495 352941
Email: blaenauGwentcommunitylinksservice@barnardos.org.uk

Torfaen

26. Barnardo's Families First Torfaen

Units 2 & 3, Victoria House
Gilchrist Thomas Industrial Estate,
Blaenavon, Torfaen NP4 9RL
Telephone: 01495 791422
Fax: 01495 792814
Email: shon.devey@barnardos.org.uk

Newport

19b. Barnardo's Marlborough Road Partnership:

Newport Young Families

23 Caerleon Road
Newport NP19 7BU
Telephone: 01633 251192
Fax: 01633 251193
Email: mrp@barnardos.org.uk
Web: www.barnardos.org.uk/marlboroughroad

Newport Out There

23 Caerleon Road, Newport NP19 7BU
Telephone: 01633 251192
Fax: 01633 251193
Email: mrp@barnardos.org.uk
Web: www.barnardos.org.uk/marlboroughroad

Barnardo's Cymru offices

Barnardo's Cymru National Office

Trident Court
East Moors Road
Cardiff
CF24 5TD

Tel: 029 2049 3387

Fax: 029 2048 9802

Email: cym.national@barnardos.org.uk

South West Wales Office

1st Floor
4a Queen Street
Neath
SA11 1DL

Tel: 01639 620945

Fax: 01639 620941

North Wales Office

21 Wynnstey Road
Colwyn Bay
Conwy
LL29 8NB

Tel: 01492 532756

Fax: 01492 535043

Retail addresses

Aberdare

33 Commercial Street
Aberdare
CF44 7RW
01685 878990

Bargoed

59 Hanbury Road
Bargoed
CF81 8QX
01443 837136

Carmarthen

31 Blue Street
Carmarthen
SA31 3LE
01267 234260

Llangollen

15 Castle Street,
Llangollen
LL20 8NY
01978 861410

Porthmadog

126 High Street,
Porthmadog
Gwynedd
LL49 9NW
01766 513167

Aberdare Bookshop

49a Commercial Street
Aberdare
CF44 7RW
01685 378489

Blackwood

86 High Street
Blackwood
NP12 1AE
01495 229100

Colwyn Bay

40 Station Rd
Colwyn Bay
LL29 8BU
01492 534795

Llanrwst

London House,
Ancaster Square
Llanrwst LL26 0LD
01492 642751

Prestatyn

143 High Street
Prestatyn
LL19 9AS
01745 857230

Abergele

9b Market Street
Abergele
LL22 7AG
01745 826487

Brynmawr

38 Beaufort Street
Brynmawr
NP23 4AB
01495 315447

Ebbw Vale

The Old Market Hall
44 Bethcar Street
Ebbw Vale
NP23 6HG
01495 354526

Milford Haven

61 Charles Street
Milford Haven
SA73 2HA
01646 695191

Rhyl

8 Wellington Road
Rhyl
LL18 1BG
01745 337069

Abergavenny

6 Cross Street
Abergavenny
NP7 5EH
01873 856074

Caernarfon

42 Pool Street
Caernarfon
LL55 2AB
01286 677625

Haverfordwest

34 High Street
Haverfordwest
SA61 2DA
01437 766727

Mold

10a New Street
Mold
CH7 1NZ
01352 757447

Swansea

32 Woodfield Street
Morrison
Swansea
SA6 8AB
01792 799418

Aberystwyth

18 North Parade
Aberystwyth
SY23 2NF
01970 625352

Cardiff

103 Albany Road
Cardiff
CF24 3LP
029 2048 8513

Llandudno

15 Mostyn Street
Llandudno
LL30 2NL
01492 875972

Newtown

7c Bear Lane
Newtown
SY16 2QZ
01686 622305

Wrexham

5 Rhos Ddu Road
Queens Square
Wrexham
LL11 1AT
01978 264572

Bangor

298 High Street
Bangor
LL57 1UL
01248 362380

Cardigan

2/3 Priory Street
Cardigan
SA43 1BU
01239 612159

Llanelli

11 Stepney Street
Llanelli
SA15 3YB
01554 771216

Pontypridd

64 Taff Street
Pontypridd
CF37 4TD
01443 486550



Believe in
children

Barnardo's
Cymru